PUBLIC UTILITIES COMMISSION 505 Van Ness Avenue San Francisco CA 94102-3298



Bear Valley Electric Service, Inc. ELC (Corp ID 913) Status of Advice Letter 454E As of March 15, 2023

Subject: Establishing Residential Disconnections Protection for Small-Multi-Jurisdictional Utilities

Division Assigned: Energy

Date Filed: 09-28-2022

Date to Calendar: 10-07-2022

Authorizing Documents: D2208037

Disposition: Accepted

Effective Date: 09-28-2022

Resolution Required: No

Resolution Number: None

Commission Meeting Date: None

CPUC Contact Information:

edtariffunit@cpuc.ca.gov

AL Certificate Contact Information:

Nguyen Quan

(909) 394-3600 X664

RegulatoryAffairs@bvesinc.com

PUBLIC UTILITIES COMMISSION 505 Van Ness Avenue San Francisco CA 94102-3298



To: Energy Company Filing Advice Letter

From: Energy Division PAL Coordinator

Subject: Your Advice Letter Filing

The Energy Division of the California Public Utilities Commission has processed your recent Advice Letter (AL) filing and is returning an AL status certificate for your records.

The AL status certificate indicates:

Advice Letter Number
Name of Filer
CPUC Corporate ID number of Filer
Subject of Filing
Date Filed
Disposition of Filing (Accepted, Rejected, Withdrawn, etc.)
Effective Date of Filing
Other Miscellaneous Information (e.g., Resolution, if applicable, etc.)

The Energy Division has made no changes to your copy of the Advice Letter Filing; please review your Advice Letter Filing with the information contained in the AL status certificate, and update your Advice Letter and tariff records accordingly.

All inquiries to the California Public Utilities Commission on the status of your Advice Letter Filing will be answered by Energy Division staff based on the information contained in the Energy Division's PAL database from which the AL status certificate is generated. If you have any questions on this matter please contact the:

Energy Division's Tariff Unit by e-mail to edtariffunit@cpuc.ca.gov





California Public Utilities Commission

ADVICE LETTER



ENERGIUILIII	OF CALL			
MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)				
Company name/CPUC Utility No.: Bear Valley Electric Service, Inc (913-E)				
Utility type: LEC GAS WATER PLC HEAT	Contact Person: Nguyen Quan Phone #: (909) 394-3600 x664 E-mail: RegulatoryAffairs@bvesinc.com E-mail Disposition Notice to: RegulatoryAffairs@bvesinc.com			
EXPLANATION OF UTILITY TYPE ELC = Electric GAS = Gas WATER = Water PLC = Pipeline HEAT = Heat WATER = Water	(Date Submitted / Received Stamp by CPUC)			
Advice Letter (AL) #: 454-EA	Tier Designation: 1			
Keywords (choose from CPUC listing): Compliant AL Type: Monthly Quarterly Annual Annua				
If AL submitted in compliance with a Commissi Decision No. 22-08-037	on order, indicate relevant Decision/Resolution #:			
Does AL replace a withdrawn or rejected AL? If so, identify the prior AL: $_{ m No}$				
Summarize differences between the AL and the prior withdrawn or rejected AL:				
Confidential treatment requested? Yes No If yes, specification of confidential information: Confidential information will be made available to appropriate parties who execute a nondisclosure agreement. Name and contact information to request nondisclosure agreement/access to confidential information: Resolution required? Yes No				
Requested effective date: 9/28/22	No. of tariff sheets: 24			
Estimated system annual revenue effect (%): $_{ m N/A}$				
Estimated system average rate effect (%): $\mathrm{N/A}$				
When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).				
Tariff schedules affected: Rule 3, Rule 5, Rule 6, Contents	Rule 7, Rule 11, Rule 17, Rule 23, Form 2, Schedule SSC, Table of			
Service affected and changes proposed ^{1:} See	Advice Letter			
Pending advice letters that revise the same tariff sheets: $ m N/A$				

Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this submittal, unless otherwise authorized by the Commission, and shall be sent to:

CPUC, Energy Division Attention: Tariff Unit 505 Van Ness Avenue San Francisco, CA 94102

Email: <u>EDTariffUnit@cpuc.ca.gov</u>

Name: Nguyen Quan

Title: Regulatory Affairs Manager

Utility Name: Bear Valley Electric Service, Inc

Address: 630 E. Foothill Blvd

City: San Dimas State: California

Telephone (xxx) xxx-xxxx: (909) 394-3600 x664

Facsimile (xxx) xxx-xxxx:

Email: Regulatory Affairs @bvesinc.com; nquan @gswater.com

Name: Ronald Moore

Title: Regulatory Affairs Dept.

Utility Name: Bear Valley Electric Service, Inc

Address: 630 E. Foothill Blvd

City: San Dimas State: California

Telephone (xxx) xxx-xxxx: (909) 394-3600 x682

Facsimile (xxx) xxx-xxxx:

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December 28, 2022

Advice Letter No. 454-EA

(913 E)

California Public Utilities Commission

Bear Valley Electric Service, Inc. ("BVES") hereby transmits for filing the following:

<u>SUBJECT:</u> Establishing Residential Disconnections Protection for Small-Multi-Jurisdictional Utilities

PURPOSE

BVES is filing this Advice Letter ("AL") in compliance with Decision No. ("D.") 22-08-037 to revise its tariffs.

SUPPLEMENT

BVES is supplementing Advice Letter No. 454-E as a result of Energy Division staff's review and recommendations. BVES added Rule No. 3 to the list of tariffs being revised and made an edit to its Schedule No. SSC. This supplement will replace Advice Letter No. 454-E in its entirety.

BACKGROUND

On August 25, 2022, the California Public Utilities Commission ("Commission" or "CPUC") issued D.22-08-037, in Rulemaking No. 18-07-005, Phase 1-A Decision Establishing Residential Disconnection Protections for Small and Multijurisdictional Utilities ("SMJUS"). D. 22-08-037 ordered Southwest Gas Company, Liberty Utilities LLC, Bear Valley Electric Service, PacifiCorp, Alpine Natural Gas Operating Company, and West Coast Gas Company, Inc. to, among other things, implement residential customer protections and reporting requirements to reduce disconnections and ease reconnections of residential service.

COMPLIANCE

BVES hereby states it will adhere to and will comply with the following Ordering Paragraph ("OP") No. 9 in D.22-08-037.

OP No. 9 states,

If any of the rules adopted herein require changes to a tariff of Southwest Gas Company, Liberty Utilities LLC, Bear Valley Electric Service, a division of Golden State Water Company, PacifiCorp, Alpine Natural Gas Operating Company, or West Coast Gas Company, Inc., then that utility shall file an advice letter to implement such changes within 30 days of the issuance date of this decision. Provided that the changes are of a ministerial nature, a Tier 1 advice letter is acceptable for this purpose.

REVISIONS TO TARIFFS

In compliance with D.22-08-037, OP No. 9, BVES has updated the following tariffs:

Schedule No. SSC- Special Service Charges - BVES Action: Revised

Form No. 2 Customer Deposit Receipt - BVES Action: Discontinued/Cancelled Tariff

Rule No. 3 Application for Service -BVES Action: Revised

Rule No. 5 Special Information Required on Form - BVES Action: Revised

Rule No. 6 Establishment and Re-Establishment of Credit - BVES Action: Revised

Rule No. 7 Deposits - BVES Action: Revised

Rule No. 11 Discontinuance and Restoration of Service - BVES Action: Revised

Rule No. 17 Adjustment of Bills and Meter Tests - BVES Action: Revised

Rule No. 23 Mobilehome Park Conversion Program - BVES Action: Revised

TIER DESIGNATION

This advice letter is submitted with a Tier 1 designation.

EFFECTIVE DATE

BVES respectfully requests this advice letter becomes effective on September 28, 2022.

NOTICE AND PROTESTS

A protest is a document objecting to the granting in whole or in part of the authority sought in this advice letter. A response is a document that does not object to the authority sought, but nevertheless presents information that the party tendering the response believes would be useful to the CPUC in acting on the request.

A protest must be mailed within 20 days of the date the CPUC accepts the advice letter for submission. The Calendar is available on the CPUC's website at www.cpuc.ca.gov.

A protest must state the facts constituting the grounds for the protest, the effect that approval of the advice letter might have on the protestant, and the reasons the protestant believes the advice letter, or a part of it, is not justified. If the protest requests an evidentiary hearing, the protest must state the facts the protestant would present at an evidentiary hearing to support its request for whole or partial denial of the advice letter.

The utility must respond to a protest within five days.

All protests and responses should be sent to:

California Public Utilities Commission, Energy Division

E-mail: EDTariffUnit@cpuc.ca.gov

The protest or correspondence should also be sent via U.S. mail and/or electronically, if possible, to BVES at the addresses shown below on the same date it is delivered to the Commission.

Bear Valley Electric Service, Inc.

Regulatory Affairs

E-mail: Regulatory Affairs@bvesinc.com

If you have not received a reply to your protest within 10 business days, please contact Nguyen Quan at (909) 394-3600 ext. 664.

Correspondence:

Any correspondence regarding this compliance filing should be sent by e-mail to the attention of:

Nguyen Quan Manager, Regulatory Affairs Bear Valley Electric Service, Inc. 630 East Foothill Blvd. San Dimas, California 91773

Email: Regulatory Affairs@bvesinc.com

The protest shall set forth the grounds upon which it is based and shall be submitted expeditiously. There is no restriction on who may file a protest.

Sincerely,

<u>/s/Ronald Moore</u>
Ronald Moore
Regulatory Affairs Department

cc: Laura Martin , Energy Division R. Mark Pocta, California Public Advocates Office BVES General Order 96-B Service List

Attachment 1 Advice Letter 454-EA

Cancelling Cal P.U.C.

Cal P.U.C. Sheet No.	Title of Sheet	Sheet No.
3226-E*	Rule No. 11 DISCONTINUANCE AND RESTORATION OF SERVICE Sheet 1	580-E
3227-E*	Rule No. 11 DISCONTINUANCE AND RESTORATION OF SERVICE Sheet 2	581-E
3228-E*	Rule No. 11 DISCONTINUANCE AND RESTORATION OF SERVICE Sheet 3	582-E
3229-E*	Rule No. 11 DISCONTINUANCE AND RESTORATION OF SERVICE Sheet 4	1002-E
3230-E*	Rule No. 11 DISCONTINUANCE AND RESTORATION OF SERVICE Sheet 5	2511-E
3231-E*	Rule No. 11 DISCONTINUANCE AND RESTORATION OF SERVICE Sheet 6	2512-E
3232-E*	Rule No. 11 DISCONTINUANCE AND RESTORATION OF SERVICE Sheet 7	2513-E
3233-E*	Rule No. 17 ADJUSTMENT OF BILLS AND A METER TESTS Sheet 1	1916-E
3234-E*	Rule No. 17 ADJUSTMENT OF BILLS AND A METER TESTS Sheet 2	1880-E*
3345-E*	Rule No. 3 APPLICATION FOR SERVICE Page 1	950-E
3346-E*	Rule No. 3 APPLICATION FOR SERVICE Page 2	951-E
3347-E*	Rule No. 3 APPLICATION FOR SERVICE Page 3	

Attachment 1 Advice Letter 454-EA

Cancelling Cal P.U.C.

Cal P.U.C. Sheet No.	Title of Sheet	Sheet No.
3235-E*	Rule No. 23 MOBILEHOME PARK UTILTY CONVERSION PROGRAM Sheet 6	2824-E*
3236-E*	Rule No. 5 SPECIAL INFORMATION REQUIRED ON FORMS Sheet 1	2556-E
3237-E*	Rule No. 5 SPECIAL INFORMATION REQUIRED ON FORMS Sheet 2	2557-E
3238-E*	Rule No. 5 SPECIAL INFORMATION REQUIRED ON FORMS Sheet 3	2558-E
3239-E*	Rule No. 6 ESTABLISHMENT AND RE-ESTABLISHMENT OF CREDIT Sheet 1	608-E

Attachment 1 Advice Letter 454-EA

Cancelling Cal P.U.C. Sheet No.

Cal P.U.C.		Sheet No.
Sheet No.	Title of Sheet	Officer No.
3240-E*	Rule No. 7 DEPOSITS Sheet 1	2162-E
3241-E*	Schedule SSC SPECIAL SERVICE CHARGES Sheet 1	2710-E
3242-E*	Table of Contents Sheet 1	3225-E
3243-E*	Table of Contents Sheet 2	3222-E
Canceled	Form No. 2 CUSTOMER'S DEPOSIT RECEIPT Sheet 1	520-E
Canceled	Rule No. 6 ESTABLISHMENT AND RE-ESTABLISHMENT OF CREDIT Sheet 2	1878-E*

Revised Cal. P.U.C. Sheet No.

Cancelling Revised Cal. P.U.C. Sheet No. 2559-E

Page 1

<u>Rule No. 10</u> DISPUTED BILLS

- A. Domestic Service to a Residential Dwelling. Any customer who has initiated a billing complaint to the Utility or requested an investigation by the Utility within five days of receiving a contested bill for domestic service shall be given an opportunity for review of such complaint or investigation by the Company. The review shall include consideration of whether the customer should be permitted to amortize the unpaid balance of his account over a reasonable period of time.
- B. For disputes related to Meter Data Management Agent (MDMA) transmitted data pursuant to D.22-08-024, Plug-in Electric Vehicle Submetering Protocol (PEVSP), any late, incomplete, or inaccurate submeter usage information will be disregarded. In these cases, the customer will be billed at the primary meter's current rate. The MDMA and the customer will attempt to resolve the issue and the Utility will perform validation checks according to the PEVSP established in D.22-08-024.
- C. Domestic and Nondomestic Service. Any customer, whose complaint or request for investigation regarding a bill for electric service has resulted in a determination by the Utility which is adverse to him, may appeal such determination to the California Public Utilities Commission.
- D. Commission Appeal. When a customer and the Utility fail to agree on a bill for electric service:
 - 1. In lieu of paying the disputed bill the customer may deposit with the California Public Utilities Commission at its, Consumer Affairs Branch, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, the amount claimed by the Company to be due. A nonresidential customer who is unable to deposit the full amount in dispute for a bill covering a period in excess of 90 days shall deposit an amount equal to 90 days at the average disputed charge per day of the disputed bill.
 - Checks or other forms of remittance for such deposit should be made payable to the California Public Utilities Commission.
 - 3. Upon receipt of the deposit the Commission will notify the Utility, will review the basis of the billed amount, and will advise both parties of its findings and disburse the deposit in accordance therewith.
 - 4. Service will not be discontinued for nonpayment of the disputed bill when deposit has been made with the Commission pending the outcome of the Commission's review.
 - 5. Failure of the customer to make such deposit within 19 days after presen tation of the disputed bill and prior to the expiration date of a 15-day discontinuance of domestic service notice or a 5-day discontinuance of nondomestic service notice will warrant discontinuance of his service. For domestic service the Utility shall make reasonable attempts to contact an adult at the customer's residence either by telephone or visit at least 24 hours prior to discontinuance of service. For elderly (age 62 and over) or handicapped* residential customers the Utility shall provide at least 48 hours notice by telephone or visit; however, if a personal contact cannot be made, a notice shall be posted in a conspicuous location at the service address at least 48 hours prior to discontinuance of service.

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(Continued)

Issued By **Paul Marconi Pres**ident

Date Filed December 28, 2022
Effective September 28, 2022

Resolution No.

Advice Letter No. 454-E-A
Decision No. 22-08-037

Revised Cal. P.U.C. Sheet No.

Cancelling Revised Cal. P.U.C. Sheet No. 2559-E

Page 1

<u>Rule No. 10</u> DISPUTED BILLS

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- C. Domestic and Nondomestic Service. Any customer, whose complaint or request for investigation regarding a bill for electric service has resulted in a determination by the Utility which is adverse to him, may appeal such determination to the California Public Utilities Commission.
- D. Commission Appeal. When a customer and the Utility fail to agree on a bill for electric service:
 - 1. In lieu of paying the disputed bill the customer may deposit with the California Public Utilities Commission at its, Consumer Affairs Branch, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, the amount claimed by the Company to be due. A nonresidential customer who is unable to deposit the full amount in dispute for a bill covering a period in excess of 90 days shall deposit an amount equal to 90 days at the average disputed charge per day of the disputed bill.
 - Checks or other forms of remittance for such deposit should be made payable to the California Public Utilities Commission.
 - 3. Upon receipt of the deposit the Commission will notify the Utility, will review the basis of the billed amount, and will advise both parties of its findings and disburse the deposit in accordance therewith.
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 - 5. Failure of the customer to make such deposit within 19 days after presen tation of the disputed bill and prior to the expiration date of a 15-day discontinuance of domestic service notice or a 5-day discontinuance of nondomestic service notice will warrant discontinuance of his service. For domestic service the Utility shall make reasonable attempts to contact an adult at the customer's residence either by telephone or visit at least 24 hours prior to discontinuance of service. For elderly (age 62 and over) or handicapped* residential customers the Utility shall provide at least 48 hours notice by telephone or visit; however, if a personal contact cannot be made, a notice shall be posted in a conspicuous location at the service address at least 48 hours prior to discontinuance of service.

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Issued By **Paul Marconi Pres**ident

Date Filed December 28, 2022
Effective September 28, 2022

Resolution No.

Advice Letter No. 454-E-A
Decision No. 22-08-037

42020 GARSTIN DR. – P.O. BOX 1547 BIG BEAR LAKE, CALIFORNIA 92315 Revised Cal. P.U.C. Sheet No.

Cancelling Revised Cal. P.U.C. Sheet No. 2560-E

Page 2

Rule No. 10 DISPUTED BILLS

D. Commission Appeal. (Continued)

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6. If before completion of the California Public Utilities Commission's review, additional bills become due which the customer wishes to dispute, he shall also deposit with the Commission the additional amounts claimed by the Utility to be due for such additional bills before they become past due and failure to do so will warrant discontinuance of his service in accordance with Rule No. 11.

Notification of a customer's right to make deposit with the Commission (Consumer Affairs Branch) in order to avoid discontinuance of service shall be printed on each customer's bill and discontinuance of service notice as set forth in Rule No. 5.

*Certification from a licensed physician, public health nurse, or a social worker may be required by the Company.

Issued By
Paul Marconi
President

Revised Cal. P.U.C. Sheet No. Cancelling Revised Cal. P.U.C. Sheet No. 612-E

Page 1

Rule No. 12 RATES AND OPTIONAL RATES

- A. Effective Rates. The rates charged by the utility for electric service are those on file with the Public Utilities Commission and legally in effect. A copy of complete tariff schedules and advice letters, as filed with the Commission, shall be maintained for public inspection at the General Office. Complete tariff schedules of all rates in effect will be kept in the District Office where they may be consulted by the public during office hours.
- B. Optional Rates. Where there are two or more rate schedules, rates, or optional provisions applicable to the class of service requested by the applicant, the utility or its authorized employees will call applicant's attention, at the time application is made, to the several schedules, and the applicant must designate which rate schedule, rate or optional provision he desires. When the customer notifies the utility of any material change in the size, character, or extent of his utilizing equipment or operations, in accordance with Section C of Rule No. 3, the utility will, within a reasonable time, advise the customer of the resulting rate options. In the absence of the notification provided for in Section C, of Rule No. 3, the utility assumes no responsibility for advising the customer of lower optional rates under other existing schedules, rates, or optional provisions available as a result of the customer's changes in equipment or operations.
- C. New or Revised Rates. Should new or revised rates be established after the time application is made, the utility will, within a reasonable time, use such means as may be practicable to bring them to the attention of those of its customers who may be affected thereby.
- D. Change of Rate Schedule.
 - 1. A change to another applicable rate schedule, rate, or optional provision will be made only where the customer elects to make such change.
 - 2. Should a customer so elect, the change will be made provided:
 - a. A change has not been made effective during the past twelve-month period.
 - b. The change is made to, or from, a new or revised rate schedule; or
 - c. There has been a change in the customer's operating conditions for that service which, in the opinion of the utility, justifies the change; and
 - d. The change is not made more often than once in twelve months where service is being supplied under a schedule containing an annual fixed charge or an annual minimum charge; and

e. The customer has made the request by written notice to the utility.

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(Continued)

Issued By

Paul Marconi President Date Filed December 28, 2022
Effective September 28, 2022

Resolution No.

Advice Letter No. 454-E-A
Decision No. 22-08-037

42020 GARSTIN DR. – P.O. BOX 1547 BIG BEAR LAKE, CALIFORNIA 92315 Revised Cal. P.U.C. Sheet No. Cancelling Original Cal. P.U.C. Sheet No. 613-E

<u>Rule No. 12</u> RATES AND OPTIONAL RATES Page 2

D. Change of Rate Schedule (Continued)

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- 3. The change will become effective for the billing period during which the customer has requested the change.
- 4. Where electricity is furnished for EV charging, a customer may use the Electric Vehicle Supply Equipment (EVSE) as a submeter to measure EV charge load, and ancillary EV charge service. All EVSE used for submetering purposes must meet the requirements established in the Plug-in Electric Vehicle Submetering Protocol pursuant to Decision 22-08-024.

(N)

(N)

E. Interconnection. Unless otherwise stated in the rate schedule, the rate schedules of the utility are applicable only for service supplied entirely by the utility without interconnection with any other source of supply, except that interconnection may be made by double-throw switch where necessary to meet the minimum requirements for emergencies.

Issued By
Paul Marconi
President

Revised Cal. P.U.C. Sheet No. Cancelling Revised Cal. P.U.C. Sheet No. 2953-E

Page 4

Rule No. 16 SERVICE EXTENSIONS

B. METERING FACILITIES

1. GENERAL

- a. METER ALL USAGE. BVES will meter delivery of all electric power and energy, unless otherwise provided for by BVES' tariff schedules or by other applicable laws.
- b. METER LOCATION. All BVES meters and associated metering equipment shall be located at some protected location on Applicant's Premises as approved by BVES.
- 2. **NUMBER OF METERS**. BVES normally will install only one meter for a single-family residence or a single non-residential enterprise on a single Premises, except:
 - a. When otherwise required or allowed under BVES' tariff schedules;
 - b. At the option of and as determined by BVES, for its operating convenience, consistent with its engineering design; or
 - c. When required by law or local ordinance.
 - d. When additional services are granted by BVES. A single meter is required for each single enterprise operating in one building or group of buildings or other development on a single Premises, such as, but not limited to, a commercial business, school campus, industrial manufacturer, or recreational vehicle park, unless otherwise approved by BVES. See Rule 19 for more information.

Where electricity is furnished for EV charging, a customer may use the Electric Vehicle Supply Equipment (EVSE) as a submeter to measure EV charge load, and ancillary EV charge service. All EVSE used for submetering purposes must meet the requirements established in the Plug-in Electric Vehicle Submetering Protocol pursuant to Decision 22-08-024.

- (N) -(N)
- 3. **MULTIPLE OCCUPANCY**. In a building with two or more tenants, or where BVES furnishes more than one meter on the same Premises, BVES' meters normally shall be grouped at one central location, or as otherwise specified by BVES and each meter position or socket shall be clearly and permanently marked by Applicant, customer, or owner of the Premises to indicate the particular unit, occupancy, or load supplied by it.
 - a. **RESIDENTIAL**. BVES will individually meter electric service to every residential unit in a residential building or group of buildings or other development with multiple tenants such as, but not limited to, apartment buildings, mobile home parks, etc., except as may be specified in Rule 18 and applicable rate schedules.
 - b. NON-RESIDENTIAL. BVES will individually meter electric service to each tenant in a non-residential building or group of buildings or other development on a single Premises with multiple tenants or enterprises (such as, but not limited to, an office building or shopping center complex). Alternative metering arrangements as determined by BVES may be allowed only as specified in Rule 2 and applicable rate schedules.

Resolution No.

Revised Cal. P.U.C. Sheet No. Cancelling Revised Cal. P.U.C. Sheet No. 1880-E*

Page 2

<u>Rule No. 17</u> ADJUSTMENT OF BILLS AND A METER TESTS

A. Adjustment of Bills (Continued)

- 4. Adjustment of Bills for Meter Error. (Continued)
 - b. Slow Meter. If a meter for residential service is found to be registering more than 25% slow, or any meter for other class of service is found to be registering more than 2% slow, the Company may bill the customer for the amount of the undercharge based on corrected meter readings or the Company's estimate of the energy usage either for the known period of meter error or, if the period of meter error is not known for the period the meter was in use, not exceeding three months in the case of a residential service. If a nonresidential service is found to have been undercharged due to meter error, the Company may:
 - (i) bill the customer for the amount of undercharge for a period of three months if the customer is a Small Business Customer, as defined in Rule 1; or
 - (ii) bill the customer for the amount of the undercharge for a period of three years if the customer is not a Small Business Customer, as defined in Rule 1.
 - c. Nonregistering Meters. If a meter is found to be nonregistering, the Company may bill the customer for the Company's estimate of the electric service used but not registered, not exceeding three months in the case of residential service and three years for nonresidential service.

B. Meter Tests

- 1. Prior to Installation. Every meter will be tested at or prior to the time of installation, and no meter will be placed in service if found to register more than 1% fast or 1% slow.
- 2. On Customer Request. A customer may, on notice of not less than one week, require the Company to test the meter for his service.

No charge will be made for such a test, but, should a customer demand a test within six months after installation or more often than once in six months, he will be required to deposit \$2.00 to pay, in part, the cost of the test. This deposit will be returned if the meter is found to register more than 2% fast or 2% show.

A customer shall have the right to require the Company to conduct the test in his presence or in the presence of an expert or other representative appointed by him. The results of the test will be furnished to the customer within a reasonable time after completion of test.

C. Measurement of Electric Energy

(N)

Where electricity is furnished for EV charging, a customer may use the Electric Vehicle Supply Equipment (EVSE) as a submeter to measure EV charge load, and ancillary EV charge service. All EVSE used for submetering purposes must meet the requirements established in the Plug-in Electric Vehicle Submetering Protocol pursuant to Decision 22-08-024.

(N)

Advice Letter No. 454-E-A Paul Marconi
Decision No. 22-08-037 President

42020 GARSTIN DR. - P.O. BOX 1547 BIG BEAR LAKE, CALIFORNIA 92315

Revised Cal. P.U.C. Sheet No. Cancelling

Revised Cal. P.U.C. Sheet No. 3135-E

Page 1

Rule No. 24 ELECTRIC VEHICLE INFRASTRUCTURE

A. APPLICABILITY

This rule is applicable to all separately metered Electric Vehicle (EV) charging infrastructure installations with the exception of single-family homes, and Incidental Load. This rule supports all Electric Distribution Infrastructure on the utility side of the Customer's meter (EV Service Extension) for Commercial and Multifamily Unit Dwelling Customers (Applicant) installing separately-metered infrastructure to support EV Supply Equipment (EVSE). To be eligible for this rule, Applicant must purchase and install qualified EV Supply Equipment in the quality approved by utility in utility's sole discretion.

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Eligibility: To be eligible for this Rule, Applicant must purchase and install qualified Electric Vehicle Supply Equipment (EVSE) or Charging Stations in the quantity approved by BVES in BVES's sole discretion.2 Applicant must agree to maintain and operate the EVSE or Charging Stations associated with this Rule for a minimum period of five years.

Enrollment in a Time Variant Rate: All Applicants taking service through Rule 24 will automatically be enrolled onto an applicable EV Time-of-Use rate offered by BVES. After discussing their EV charging needs with BVES, the Applicant may opt-out of the EV Time-of-Use rate for an appropriate time variant rate.

Incidental Load: An exception to the requirement that eligible meters are to be dedicated exclusively to EV charging is that appliances and apparatus that solely serve the overall EV infrastructure of the site and no other use may be included as load on the EV-dedicated meter.

The eligible Incidental Load must be limited to devices directly needed to solely support the EV infrastructure and charging uses of the site itself. The added load included on the EV meter must not include load from any non-EV charging infrastructure facilities, appliances or apparatus.

No Effect on Other TE Programs: Infrastructure provided pursuant to this Rule 24 does not alter or diminish the Commission's authority under Public Utilities Code section 740.12(b) (or any similar statute) to direct electrical corporations to file applications for transportation electrification programs and investments, or to approved or modify the terms and conditions of such programs and investments

Safety Requirements: Applicant must also purchase and install EVSE that meet the safety requirements of the Transportation Electrification Safety Requirements Checklist of D.18-09-034 for the size and type of EVSE to be installed. All EVSE specifics equipment such as type, size, quantity, and project timelines, must be identified in Applicant's service request and agreed upon in the service contract with BVES. Applicant must agree to maintain and operate the EVSE and Charging Station as identified in the contract for a minimum period of five years.

(Continued)

Issued By Paul Marconi President

Page 6

Rule No. 24 ELECTRIC VEHICLE INFRASTRUCTURE

D. EV SERVICE EXTENSIONS

- 1. Number of EV Service Extensions. BVES will not normally provide more than one EV Service Extension, including associated facilities, either overhead or underground for any one building or group of buildings, for a single enterprise on a single Premises, except:
 - a. Tariffs. Where otherwise allowed or required under BVES's tariffs;
 - b. BVES Convenience. At the option of and as determined by BVES, for its operating convenience, consistent with its engineering design for different voltage and phase classification, or when replacing an existing service;
 - c. Ordinance. Where required by ordinance or other applicable law, for such things as fire pumps, fire alarm systems, etc.; or
 - d. Other. BVES may charge for additional services provided under this paragraph, as special or added facilities.
 - e. EV Submetering. Where electricity is furnished for EV charging, a customer may use the EVSE as a submeter to measure EV charge load, and ancillary EV charge service. All EVSE used for submetering purposes must meet the requirements established in the Plugin Electric Vehicle Submetering Protocol pursuant to Decision 22-08-024.

(N)

(N)

2. Underground Installations.

- a. Underground Required: Underground EV Service Extensions (1) shall be installed where required to comply with applicable tariff schedules, laws, ordinances, or similar requirements of governmental authorities having jurisdiction, and (2) may be necessary as determined by BVES where Applicant's load requires a separate transformer installation of 300 kVa or greater.
- b. Underground Optional. An underground EV Service Extension may be installed in an area where it is not otherwise required and when requested by Applicant and agreed upon by BVES. The cost of which will be paid for by the Applicant.
- c. Beginning August 2, 2010, BVES will no longer accept requests under the Added Facilities provision of Rule 2, Section H, for underground distribution systems that call for specified pieces of electrical equipment to be installed in below-ground structures in circumstances where it is technically feasible to install the equipment above ground. See BVES's Rule 2, Section H.4, for more details.

(Continued)

Issued By
Paul Marconi
President

Resolution No.

Decision No. 22-08-037

Advice Letter No. 454-E-A

Revised Cal. P.U.C. Sheet No. Cancelling

Revised Cal. P.U.C. Sheet No. 2163-E

Page 1

Rule No. 9 RENDERING AND PAYMENT OF BILLS

A. Rendering of Bills

- 1. Metered Service. Bills for metered service will be based on meter registrations. Meters will be read as required for the preparation of regular bills, opening bills, and closing bills. It may not be possible always to read meters on the same day of the month or at intervals of equal numbers of days.
- 2. Service Period. Bills for electric service will normally be rendered on a monthly; except that BVES may render bills more or less frequently at the option of BVES.
- Monthly Rate Schedules. Bills for accounts on rate schedules with monthly charges will normally be billed for a monthly period.
 - Monthly Billing Period. A monthly billing period will contain 27 to 33 days.

Bills for accounts which are normally billed for a monthly billing period, including accounts based on a measured monthly demand, will be calculated on a pro rata computation for other than a monthly billing period.

- Bimonthly Billing Period. A bimonthly billing period will contain 54 to 66 days.
- Pro Rata Computation. Where a pro rata computation is made, the billing will be computed in accordance with the applicable rate schedule, but the size of the energy blocks, and the amount of the monthly charges and credits specified therein, will be prorated on the basis of the ratio of the number of days in the billing period to the number of days in a monthly or bimonthly billing period. For this purpose, an average monthly or bimonthly billing period of 30 days or 60 days, respectively, may be used unless otherwise provided in the tariff schedules.

B. Reading of Separate Meters Not Combined.

For the purpose of billing, each meter on the customer's premises will be considered separately, and the readings to two or more meters will not be combined except as follows:

- Where combinations of meter readings are specifically provided for in the rate schedule.
- Where BVES' operating convenience requires the use of more than one meter.
- Where electricity is furnished for EV charging, a customer may use the Electric Vehicle Supply Equipment (EVSE) as a submeter to measure EV charge load, and ancillary EV charge. All EVSE used for submetering purposes must meet the requirements established in the Plug-in Electric Vehicle Submetering Protocol pursuant to Decision 22-08-024.

C. Payment of bills.

All bills are due and payable on presentation, and payment should be made at BVES' office or to an authorized representative or agent. If payment is later, there may be a late fee (see paragraph D).

D. Late Payment Charge:

BVES may impose late charges for unpaid past due bills.

Issued By Paul Marconi Date Filed December 28, 2022 President Effective September 28, 2022 Resolution No.

Advice Letter No. 454-E-A Decision No. 22-08-037

42020 GARSTIN DR. – P.O. BOX 1547 BIG BEAR LAKE, CALIFORNIA 92315 Revised Cal. P.U.C. Sheet No.

Cancelling Revised Cal. P.U.C. Sheet No. 3292-E

Page 1

<u>Schedule No. A-1</u> <u>GENERAL SERVICE - S</u>MALL

APPLICABILITY

Applicable to all general power service including lighting and power, whose monthly metered Maximum Demand, as defined in Special Condition 5 or, absent proper metered history is estimated by BVES, to be less than 20 kW. Any customer served under this schedule whose metered Maximum Demand is 20 KW or greater for any three months during the preceding twelve months or, is estimated by BVES to be 20 kW or greater for any three months during the preceding twelve months is ineligible for service under this rate schedule and must take service under either the A-2 or A-3 rate schedule, consistent with the Applicability paragraphs for those rates. Where electricity is furnished for EV charging, a customer may use the Electric Vehicle Supply Equipment (EVSE) as a submeter to measure EV charge load, and ancillary EV charge service. All EVSE used for submetering purposes must meet the requirements established in the Plug-in Electric Vehicle Submetering Protocol pursuant to Decision 22-08-024.



TERRITORY

Big Bear Lake and vicinity, San Bernardino County.

RATES

SERVICE CHARGES

Per Meter, per day \$0.450

DEMAND CHARGES

Summer Maximum Demand (\$ per kW per meter per month)

Winter Maximum Demand (\$ per kW per meter per month)

None

ENERGY CHARGES* \$ Per kWh

SUMMER	Base ¹	BasAdj ²	Trans ³	Supply ⁴	SupplyAdj ⁵	TOTAL
First 49.3** kWh day	\$0.19951	\$0.00425	\$0.01904	\$0.04340	\$0.00940	\$0.27560
Remaining kWh	\$0.19951	\$0.00425	\$0.01904	\$0.07777	\$0.00940	\$0.30997
<u>WINTER</u>	Base ¹	BasAdj ²	Trans ³	Supply ⁴	SupplyAdj ⁵	TOTAL
First 49.3** kWh day	\$0.19951	\$0.00425	\$0.01904	\$0.04340	\$0.00940	\$0.27560
Remaining kWh	\$0.19951	\$0.00425	\$0.01904	\$0.07777	\$0.00940	\$0.30997

^{*} Supply charges will not be applicable to direct access purchases all other charges will be assessed.

OTHER ENERGY CHARGES: \$ Per kWh

PPPC ⁶	(\$ 0.00056)	(R)(P)
Taxes & fees ⁷	\$ 0.00160	()()
MHP BTM Capital Project	\$ 0.00194	
CEMA Surcharge ⁸	\$ 0.00301	(P)
California Climate Credit	(\$ 30.11)	(P)

MINIMUM CHARGE

Will be equal to the Service Charge per meter, per day



(Continued)

Issued By

Advice Letter No. 454-E-A Paragraphical Para

Paul Marconi President

^{**} This daily allowance is equivalent to an average of 1,500 kWh/month

Revised Cal. P.U.C. Sheet No.

Cancelling Revised Cal. P.U.C. Sheet No. 3278-E*

Page 2

(L)

<u>Schedule No. A-1</u> <u>GENERAL SERVICE - SMALL</u>

RATES (Continued)

EN	ERGY CHAI	RGES* \$ Per kWh (Continued)	
1	Base	= Local Generation plus Local Transmission & Distribution charges	
2	BasAdj	= Adjustments to "Base" charges above authorized by the CPUC (can be negative or positive)	
3	Trans	= Transmission Charges (SCE & California Independent System Operator charges)	
4	Supply	= Fuel & Purchased Power costs incurred in providing energy to customers plus Generation	
		charges, if any.	
5	SupplyAdj	= Adjustments to the "Supply" charges above authorized by the CPUC (can be negative or positive)	
6	PPPC	= Public Purpose Charges to fund public goods programs authorized by the CPUC including, the	
		CEC renewable technologies, R&D and demonstration programs, low income energy efficiency	
		programs, energy efficiency, solar initiative and the low income payment assistance (CARE)	
		program	
7	Taxes &	= Public Utilities Commission Reimbursement Surcharge described in Schedule No. UF-E plus the	
	Fees	Energy Commission Surcharge that has been established by the California Energy Commission	
8	CEMA	A 12-month surcharge to recover 2019 Winter Storm Catastrophic Event Memorandum Account.	
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			(L)

SPECIAL CONDITIONS

- 1. Seasons are defined as follows: The summer season begins at 12:01 a.m. on May 1st and ends at 12:00 a.m. on November 1st of each year. The winter season begins at 12:01 a.m. on November 1st of each year and ends at 12:00 a.m. on May 1st of the following year. A pro-rata computation will be made for bills that cover the seasonal change if there is a different price for summer and winter use.
- Once the initial Service Connection has been made, the customer is not permitted to increase the load connected to the meter without first notifying the utility to avoid a safety hazard and damage to utility equipment.
- 3. An applicant for service shall be required to complete and sign an application form and to pay a service establishment charge as shown on Schedule No. SSC.
- 4. Direct Access Customers receive Delivery Service from Bear Valley Electric Service (BVES) and purchase energy from an Energy Service Provider. Such a customer's bill is computed as the sum of all charges listed on page 1 except the "Supply" and "SupplyAdj" rate components shown in columns 4 & 5.
- Maximum Demand: The Maximum Demand in any month shall be the measured maximum average kilowatt input, indicated or recorded by instruments, during any 15-minute metered interval in the month
- 6. California Climate Credit: A semi-annual credit from the State of California to fight climate change. This credit will be applied to the account to the April and October billing statements, of customers receiving service under this schedule at the time the California Climate Credit is disbursed (April 1 and October 1). Any California Climate Credit not consumed in the billing period in which the credit is applied will roll over to each subsequent billing period until the credit is fully consumed.

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Issued By **Paul Marconi**

Cal. P.U.C. Sheet No. Revised

Revised Cal. P.U.C. Sheet No. 3300-E Cancelling

Page 1

Schedule No. D **DOMESTIC SERVICE - SINGLE FAMILY ACCOMMODATION**

APPLICABILITY

Applicable only to permanent residents of Bear Valley for separately metered residential single-phase service to a single-family accommodation and to individuals living in a multi-unit complex, where such units are separately metered by BVES. Where electricity is furnished for EV charging, a customer may use the Electric Vehicle Supply Equipment (EVSE) as a submeter to measure EV charge load, and ancillary EV charge service. All EVSE used for submetering purposes must meet the requirements established in the Plug-in Electric Vehicle Submetering Protocol pursuant to Decision 22-08-024.

(N) (N)

TERRITORY

Big Bear Lake and vicinity, San Bernardino County.

RATES

SERVICE CHARGES

\$0.210 Per Meter, per day

ENERGY CHARGES* \$ Per kWh

SUMMER	Base ¹	BasAdj ²	Trans ³	Supply ⁴	SupplyAdj ⁵	TOTAL
Tier #1 Baseline**	\$0.12123	\$0.00425	\$0.01904	\$0.03425	\$0.00940	\$0.18817
Tier #2 ***	\$0.14218	\$0.00425	\$0.01904	\$0.06200	\$0.00940	\$0.23687
Tier #3 Remaining	\$0.16021	\$0.00425	\$0.01904	\$0.16563	\$0.00940	\$0.35853
WINTER	Base ¹	BasAdj ²	Trans ³	Supply ⁴	SupplyAdj ⁵	TOTAL
Tier #1 Baseline**	\$0.12123	\$0.00425	\$0.01904	\$0.03425	\$0.00940	\$0.18817
Tier #2 ***	\$0.14218	\$0.00425	\$0.01904	\$0.06200	\$0.00940	\$0.23687
Tier #3 Remaining	\$0.16021	\$0.00425	\$0.01904	\$0.16563	\$0.00940	\$0.35853

^{*} Supply charges will not be applicable to direct access purchases all other charges will be assessed.

^{*** 130%} of baseline allowance includes use between 10.52 kWh/day up to 13.68 kWh/day

PPPC ⁶	(\$0.00056)	(K)(P)
Taxes & fees ⁷	\$0.00160	
MHP BTM Capital Project	\$ 0.00194	
PPP WNDRR	\$ 0.00155	
CEMA ⁸	\$ 0.00301	(P)
California Climate Credit	(\$ 30.11)	(P)

MINIMUM CHARGE

Will be equal to the Service Charge per meter, per day



(Continued)

Issued By

Advice Letter No. 454-E-A Decision No. 22-08-037 Paul Marconi President

^{**} Tier#1 a Baseline allowance includes use up to 10.52 kWh/day

Revised Cal. P.U.C. Sheet No.

Cancelling Revised Cal. P.U.C. Sheet No. 1851-E

Page 2

Schedule No. D DOMESTIC SERVICE - SINGLE FAMILY ACCOMMODATION

RATES (Continued)

ENERGY CHARGES* \$ Per kWh (Continued)

1	Base	= Local Generation plus Local Transmission & Distribution charges	(L)
2	BasAdj	= Adjustments to "Base" charges above authorized by the CPUC (can be negative or positive)	- 1
3	Trans	= Transmission Charges (SCE & California Independent System Operator charges)	
4	Supply	= Fuel & Purchased Power costs incurred in providing energy to customers plus Generation	
		charges, if any.	
5	SupplyAdj	= Adjustments to the "Supply" charges above authorized by the CPUC (can be negative or	
		positive)	
6	PPPC	= Public Purpose Charges to fund public goods programs authorized by the CPUC including, the	
		CEC renewable technologies, R&D and demonstration programs, low income energy efficiency	
		programs, energy efficiency, solar initiative and the low income payment assistance (CARE)	
		program	
7	Taxes &	= Public Utilities Commission Reimbursement Surcharge described in Schedule No. UF-E plus	
	Fees	the Energy Commission Surcharge that has been established by the California Energy	
		Commission	•
8	CEMA	A 12-month surcharge to recover 2019 Winter Storm Catastrophic Event Memorandum Account.	(L)

SPECIAL CONDITIONS

- 1. A permanent resident of Bear Valley is one who maintains only one residence and that residence receives electric service from the Bear Valley Electric Service (BVES) and who regularly receives mail, including bills by this utility, through the United States Post Office located at Big Bear City, Big Bear Lake, Fawnskin or Sugarloaf.
- 2. A customer applying for service under schedule "D" will be required to show proof of satisfying Special Condition 1 above and may be required to sign a form that declares that they are not receiving a baseline allowance at any other location (whether inside BVES territory or outside BVES territory).
- 3. An applicant for service shall be required to complete and sign an application form and to pay a service establishment charge as shown on Schedule No. SSC.
- 4. Baseline rate under this schedule are applicable only to separately metered residential usage. BVES may require the customer to complete and file with it an appropriate Declaration of Eligibility for Baseline Rates. The following quantities of electricity are to be at the rates for baseline usage:

BASELINE QUANTITIES (Per kWh Per Day)

	Base Allowance (kWh)	All-Electric Allowance (kWh)
Summer	10.52	10.52
Winter	10.52	29.13

5. All-electric allowances are available to those customers with presently installed electric heating as the primary heat source. Summer and winter seasons are defined in Special Condition 6.

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Advice Letter No. 454-E-A Paul Marconi
Decision No. 22-08-037 President

42020 GARSTIN DR. - P.O. BOX 1547 BIG BEAR LAKE, CALIFORNIA 92315

Revised Cal. P.U.C. Sheet No. Revised Cal. P.U.C. Sheet No. 3280-E* Cancelling

Page 3

(L)

Schedule No. D DOMESTIC SERVICE - SINGLE FAMILY ACCOMMODATION

SPECIAL CONDITIONS (Continued)

- Seasons are defined as follows: The summer season begins at 12:01 a.m. on May 1st and ends at 12:00 a.m. on November 1st of each year. The winter season begins at 12:01 a.m. on November 1st of each year and ends at 12:00 a.m. on May 1st of the following year. A pro-rata computation will be made for bills that cover the seasonal change if there is a different price for summer and winter use.
- Supplemental Baseline Allowance Life Support Devices: Eligible permanent residential customers may be allowed an additional baseline quantity of electricity in increments of 16.5 kWh per day if a member of the household regularly requires the use of life support equipment which utilizes mechanical or artificial means to sustain, restore, or supplant a vital function, or mechanical equipment which is relied upon for mobility both within and outside of buildings, or if a member of the household is paraplegic or quadriplegic or a member of the household has a compromised immune system, such as people living with AIDS. Eligible customers shall make application to BVES that the use of an essential life-support device is required. BVES may additionally require that the customer provide BVES with a letter, acceptable to BVES, from a medical doctor or osteopath licensed to practice medicine in the State of California, describing the requirement of such life-support device. BVES may require a new or renewed application and/or certificate when needed in the opinion of BVES.
- Direct Access Customers receive Delivery Service from BVES and purchase energy from an Energy Service Provider. Such a customer's bill is computed as the sum of the charges shown on page 1 except the "Supply" and "SupplyAdj" rate components shown in columns 4 & 5 are subtracted before the billing determinants are multiplied by the rate to compute the bill.
- Residential California Climate Credit: A semi-annual credit from the State of California to fight climate change. This credit will be applied to each household, to the account to the April and October billing statements, of customers receiving service under this schedule at the time the California Climate Credit is disbursed (April 1 and October 1). Any California Climate Credit not consumed in the billing period in which the credit is applied will roll over to each subsequent billing period until the credit is fully consumed.

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Revised Cal. P.U.C. Sheet No.

Revised Cal. P.U.C. Sheet No. 3301-E Cancelling

Page 1

Schedule No. DE DOMESTIC SERVICE - SINGLE FAMILY ACCOMMODATION (EMPLOYEE)

APPLICABILITY

Applicable to electric service for domestic use rendered to all employees as defined in Special Condition 1. The energy must be for separately metered single-phase service to single family dwellings or individual living units of a multi-unit complex, where such units are separately metered by BVES. Where electricity is furnished for EV charging, a customer may use the Electric Vehicle Supply Equipment (EVSE) as a submeter to measure EV charge load, and ancillary EV charge service. All EVSE used for submetering purposes must meet the requirements established in the Plug-in Electric Vehicle Submetering Protocol pursuant to Decision 22-08-024.

(N) (N)

TERRITORY

Big Bear Lake and vicinity, San Bernardino County.

RATES

SERVICE CHARGES

\$0.210 Per Meter, per day

ENERGY CHARGES* \$ Per kWh

SUMMER	Base ¹	BasAdj ²	Trans ³	Supply ⁴	SupplyAdj ⁵	TOTAL
Tier #1 Baseline**	\$0.06063	\$0.00425	\$0.00952	\$0.01713	\$0.00470	\$0.09623
Tier #2 ***	\$0.07111	\$0.00425	\$0.00952	\$0.03100	\$0.00470	\$0.12058
Tier #3 Remaining	\$0.08012	\$0.00425	\$0.00952	\$0.08282	\$0.00470	\$0.18141
<u>WINTER</u>	Base ¹	BasAdj ²	Trans ³	Supply ⁴	SupplyAdj ⁵	TOTAL
Tier #1 Baseline**	\$0.06063	\$0.00425	\$0.00952	\$0.01713	\$0.00470	\$0.09623
Tier #2 ***	\$0.07111	\$0.00425	\$0.00952	\$0.03100	\$0.00470	\$0.12058
Tier #3 Remaining	\$0.08012	\$0.00425	\$0.00952	\$0.08282	\$0.00470	\$0.18141

^{*} Supply charges will not be applicable to direct access purchases all other charges will be assessed.

OTHER ENERGY CHARGES: \$ Per kWh

PPPC ⁶	(\$0.00056)	(R)(P)
Taxes & fees ⁷	\$0.00160	()()
MHP BTM Capital Project	\$0.00194	
PPP WNDRR	\$0.00155	
CEMA Surcharge ⁸	\$ 0.00301	(P)
California Climate Credit	(\$30.11)	(P)

MINIMUM CHARGE

Will be equal to the Service Charge per meter, per day



(Continued)

Issued By

Advice Letter No. 454-E-A Decision No. 22-08-037 Paul Marconi President

^{**} Tier#1 a Baseline allowance includes use up to 10.52 kWh/day

^{*** 130%} of baseline allowance includes use between 10.52 kWh/day up to 13.68 kWh/day

Revised Cal. P.U.C. Sheet No.

Cancelling Revised Cal. P.U.C. Sheet No. 3282-E*

Page 2

Schedule No. DE DOMESTIC SERVICE - SINGLE FAMILY ACCOMMODATION (EMPLOYEE)

RATES (Continued) (L) ENERGY CHARGES* \$ Per kWh (Continued) 1 Base = Local Generation plus Local Transmission & Distribution charges BasAdj = Adjustments to "Base" charges above authorized by the CPUC (can be negative or positive) 2 = Transmission Charges (SCE & California Independent System Operator charges) Trans 3 = Fuel & Purchased Power costs incurred in providing energy to customers plus Generation charges, 4 Supply if anv = Adjustments to the "Supply" charges above authorized by the CPUC (can be negative or positive) 5 SupplyAdj **PPPC** = Public Purpose Charges to fund public goods programs authorized by the CPUC including, the 6 CEC renewable technologies, R&D and demonstration programs, low income energy efficiency programs, energy efficiency, solar initiative and the low income payment assistance (CARE) program 7 Taxes & = Public Utilities Commission Reimbursement Surcharge described in Schedule No. UF-E plus the Energy Commission Surcharge that has been established by the California Energy Commission. Fees (L) **CEMA** A 12-month surcharge to recover 2019 Winter Storm Catastrophic Event Memorandum Account.

SPECIAL CONDITIONS

- 1. Employee is defined for the purpose of this Schedule as one who has been employed in a permanent full time position by BVES for six months or more, and retirees, or spouses of deceased employees of the Company.
- An applicant for service shall pay a service establishment charge as shown on Schedule No. SSC.
- 3. Baseline rate under this schedule are applicable only to separately metered residential usage. BVES may require the customer to complete and file with it an appropriate Declaration of Eligibility for Baseline Rates. The following quantities of electricity are to be at the rates for baseline usage:

- 4. All-electric allowances are available to those customers with presently installed electric heating as the primary heat source.
- 5. Seasons are defined as follows: The summer season begins at 12:01 a.m. on May 1st and ends at 12:00 a.m. on November 1st of each year. The winter season begins at 12:01 a.m. on November 1st of each year and ends at 12:00 a.m. on May 1st of the following year. A pro-rata computation will be made for bills that cover the seasonal change if there is a different price for summer and winter use.
- 6. Direct Access Customers receive Delivery Service from BVES and purchase energy from an Energy Service Provider. Such a customer's bill is computed as the sum of the charges for shown on page 1 except the "Supply" and "SupplyAdj" rate components shown in columns 4 & 5 are subtracted before the billing determinants are multiplied by the rate to compute the bill.

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		Issued By		
Advice Letter No. 454-F	E-A	Paul Marconi	Date Filed	December 28, 2022
Decision No. 22-08	3-037	President	Effective	September 28, 2022
			Resolution No.	

Revised Cal. P.U.C. Sheet No.

42020 GARSTIN DR. – P.O. BOX 1547 BIG BEAR LAKE, CALIFORNIA 92315

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Schedule No. DE DOMESTIC SERVICE - SINGLE FAMILY ACCOMMODATION (EMPLOYEE)

SPECIAL CONDITIONS (Continued)

(L)

- 7. Supplemental Baseline Allowance Life Support Devices: Eligible permanent residential customers may be allowed an additional baseline quantity of electricity in increments of 16.5 kWh per day if a member of the household regularly requires the use of life support equipment which utilizes mechanical or artificial means to sustain, restore, or supplant a vital function, or mechanical equipment which is relied upon for mobility both within and outside of buildings, or if a member of the household is paraplegic or quadriplegic or a member of the household has a compromised immune system, such as people living with AIDS. Eligible customers shall make application to BVES that the use of an essential life-support device is required. BVES may additionally require that the customer provide BVES with a letter, acceptable to BVES, from a medical doctor or osteopath licensed to practice medicine in the State of California, describing the requirement of such life-support device. BVES may require a new or renewed application and/or certificate when needed in the opinion of BVES.
- 8. Residential California Climate Credit: A semi-annual credit from the State of California to fight climate change. This credit will be applied to each household, to the April and October billing statements, of customers receiving service under this schedule at the time the California Climate Credit is disbursed (April 1 and October 1). Any California Climate Credit not consumed in the billing period in which the credit is applied will roll over to each subsequent billing period until the credit is fully consumed.

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Issued By
Paul Marconi
President

42020 GARSTIN DR. - P.O. BOX 1547 **BIG BEAR LAKE, CALIFORNIA 92315**

Cal. P.U.C. Sheet No. Revised Revised Cancelling

Cal. P.U.C. Sheet No. 3302-E

Page 1

Schedule No. DLI CALIFORNIA ALTERNATE RATES FOR ENERGY (CARE) DOMESTIC SERVICE - SINGLE FAMILY ACCOMMODATION

02APPLICABILITY

Applicable only to permanent residents of Bear Valley for domestic single-phase service to low-income households, including lighting, heating, cooking and power or combination thereof in a single-family accommodation where the customer meets all the Special Conditions of this rate schedule. Where electricity is furnished for EV charging, a customer may use the Electric Vehicle Supply Equipment (EVSE) as a submeter to measure EV charge load, and ancillary EV charge service. All EVSE used for submetering purposes must meet the requirements established in the Plug-in Electric Vehicle Submetering Protocol pursuant to Decision 22-08-024.

(N)

(N)

TERRITORY

Big Bear Lake and vicinity, San Bernardino County.

RATES

SERVICE CHARGES

Per Meter, per day \$0.168

ENERGY CHARGES* \$ Per kWh

SUMMER	Base ¹	BasAdj ²	Trans ³	Supply ⁴	SupplyAdj ⁵	TOTAL
Tier #1 Baseline**	\$0.09698	\$0.00340	\$0.01523	\$0.02741	\$0.00752	\$0.15054
Tier #2 ***	\$0.11374	\$0.00340	\$0.01523	\$0.04960	\$0.00752	\$0.18949
Tier #3 Remaining	\$0.12816	\$0.00340	\$0.01523	\$0.13251	\$0.00752	\$0.28682
WINTER	Base ¹	BasAdj ²	Trans ³	Supply ⁴	SupplyAdj ⁵	TOTAL
Tier #1 Baseline**	\$0.09698	\$0.00340	\$0.01523	\$0.02741	\$0.00752	\$0.15054
Tier #2 ***	\$0.11374	\$0.00340	\$0.01523	\$0.04960	\$0.00752	\$0.18949
Tier #3 Remaining	\$0.12816	\$0.00340	\$0.01523	\$0.13251	\$0.00752	\$0.28682

^{*} Supply charges will not be applicable to direct access purchases all other charges will be assessed.

OTHER ENERGY CHARGES: \$ Per kWh

PPPC - Low Income ⁶	(\$0.00266)	(R)(P)
Taxes & fees ⁷	\$0.00160	
MHP BTM Capital Project - Low Income	\$0.00155	
PPP WNDRR	\$0.00155	(P)
CEMA Surcharge ⁸	\$0.00241	
		(P)
California Climate Credit	(\$ 30.11)	

MINIMUM CHARGE

Will be equal to the Service Charge per meter, per day

1	Base	= Local Generation plus Local Transmission & Distribution charges	
2	BasAdj	= Adjustments to "Base" charges above authorized by the CPUC (can be negative or positive)	
3	Trans	= Transmission Charges (SCE & California Independent System Operator charges)	
4	Supply	= Fuel & Purchased Power costs incurred in providing energy to customers plus Generation charges, if any.	
5	SupplyAdj	= Adjustments to the "Supply" charges above authorized by the CPUC (can be negative or positive)	
6	PPPC	= Public Purpose Charges to fund public goods programs authorized by the CPUC including, the CEC	
		renewable technologies, R&D and demonstration programs, low income energy efficiency programs, energy	
		efficiency, solar initiative and the low income payment assistance (CARE) program	
7	Taxes &	= Public Utilities Commission Reimbursement Surcharge described in Schedule No. UF-E plus the Energy	
	Fees	Commission Surcharge that has been established by the California Energy Commission	
8	CEMA	A 12-month surcharge to recover 2019 Winter Storm Catastrophic Event Memorandum Account.	(P)
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(Continued)

		Issued By	
Advice Letter No.	454-E-A	Paul Marconi	D
Decision No.	22-08-037	President	J
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Date Filed	December 28, 2022
Effective	September 28, 2022
lesolution No.	

^{**} Tier#1 a Baseline allowance includes use up to 10.52 kWh/day

^{*** 130%} of baseline allowance includes use between 10.52 kWh/day up to 13.68 kWh/day

Revised Cal. P.U.C. Sheet No.

Cancelling Revised Cal. P.U.C. Sheet No. 3303-E

Page 1

Schedule No. DM DOMESTIC SERVICE - MULTI-FAMILY ACCOMMODATION

APPLICABILITY

Applicable only to permanent residents of Bear Valley for separately metered single-phase service to a multi-family accommodation on a single premise where all single-family accommodations are not separately metered. This schedule is closed to new installations.

Where electricity is furnished for EV charging, a customer may use the Electric Vehicle Supply Equipment (EVSE) as a submeter to measure EV charge load, and ancillary EV charge service. All EVSE used for submetering purposes must meet the requirements established in the Plug-in Electric Vehicle Submetering Protocol pursuant to Decision 22-08-024.

N) | | |(N)

TERRITORY

Big Bear Lake and vicinity, San Bernardino County.

RATES

SERVICE CHARGES

Per Meter, per day \$0.210

ENERGY CHARGES* \$ Per kWh

<u>SUMMER</u>	Base ¹	BasAdj ²	Trans ³	Supply ⁴	SupplyAdj ⁵	TOTAL
Tier #1 Baseline**	\$0.12123	\$0.00425	\$0.01904	\$0.03425	\$0.00940	\$0.18817
Tier #2 ***	\$0.14218	\$0.00425	\$0.01904	\$0.06200	\$0.00940	\$0.23687
Tier #3 Remaining	\$0.16021	\$0.00425	\$0.01904	\$0.16563	\$0.00940	\$0.35853
WINTER	Base ¹	BasAdj ²	Trans ³	Supply ⁴	SupplyAdj ⁵	TOTAL
Tier #1 Baseline**	\$0.12123	\$0.00425	\$0.01904	\$0.03425	\$0.00940	\$0.18817
Tier #2 ***	\$0.14218	\$0.00425	\$0.01904	\$0.06200	\$0.00940	\$0.23687
Tier #3 Remaining	\$0.16021	\$0.00425	\$0.01904	\$0.16563	\$0.00940	\$0.35853

^{*} Supply charges will not be applicable to direct access purchases all other charges will be assessed.

OTHER ENERGY CHARGES: \$ Per kWh

PPPC ⁶	(\$0.00056)	(R)(P)
Taxes & fees ⁷	\$0.00160	
MHP BTM Capital Project	\$0.00194	
PPP WNDRR	\$0.00155	
CEMA Surcharge ⁸	\$ 0.00301	(P)
California Climate Credit	(\$30.11)	(P)

MINIMUM CHARGE

Will be equal to the Service Charge per meter, per day

(L) | | | | | |

(Continued)

Issued By

Advice Letter No. 454-E-A
Decision No. 22-08-037

Paul Marconi
President

^{**} Tier#1 a Baseline allowance includes use up to 3.29 kWh/day

^{*** 130%} of baseline allowance includes use between 3.29 kWh/day up to 4.27 kWh/day

Revised Cal. P.U.C. Sheet No. Revised Cal. P.U.C. Sheet No. 1860-E Cancelling

Page 2

<u>Schedule No. DM</u> DOMESTIC SERVICE - MULTI-FAMILY ACCOMMODATION

RATES (Continued)

ENEI	RGY CHA	RGES* \$ Per kWh (Continued)
1	Page	- Local Congration plus Local Transmission & Distribution shares

1	Base	= Local Generation plus Local Transmission & Distribution charges	(L)
2	BasAdj	= Adjustments to "Base" charges above authorized by the CPUC (can be negative or positive)	ì
3	Trans	= Transmission Charges (SCE & California Independent System Operator charges)	
4	Supply	= Fuel & Purchased Power costs incurred in providing energy to customers plus Generation	
		charges, if any.	
5	SupplyAdj	= Adjustments to the "Supply" charges above authorized by the CPUC (can be negative or positive)	
6	PPPC	= Public Purpose Charges to fund public goods programs authorized by the CPUC including, the	
		CEC renewable technologies, R&D and demonstration programs, low income energy efficiency	
		programs, energy efficiency, solar initiative and the low income payment assistance (CARE)	
		program	
7	Taxes &	= Public Utilities Commission Reimbursement Surcharge described in Schedule No. UF-E plus the	
	Fees	Energy Commission Surcharge that has been established by the California Energy Commission	
8	CEMA	A 12-month surcharge to recover 2019 Winter Storm Catastrophic Event Memorandum Account.	
			l

(L) **SPECIAL CONDITIONS**

- A permanent resident of Bear Valley is one who maintains only one residence and that residence receives electric service from the Bear Valley Electric Service (BVES) and who regularly receives mail, including bills by this utility, through the United States Post Office located at Big Bear City, Big Bear Lake, Fawnskin or Sugarloaf.
- A customer applying for service under schedule "DM" will be required to show proof of satisfying Special Condition #1 above and may be required to sign a form that declare that they are not receiving a baseline allowance at any other location (whether inside BVES territory or outside BVES territory).
- 3. An applicant for service shall be required to complete and sign an application form and to pay a service establishment charge as shown on Schedule No. SSC.
- Baseline rate under this schedule are applicable only to separately metered residential usage. BVES may require the customer to complete and file with it an appropriate Declaration of Eligibility for Baseline Rates. The following quantities of electricity are to be the rates for baseline usage:

BASELINE QUANTITIES (Per kWh Per Day) Summer 3.29 kWh Winter 3.29 kWh

- 5. Seasons are defined as follows: The summer season begins at 12:01 a.m. on May 1st and ends at 12:00 a.m. on November 1st of each year. The winter season begins at 12:01 a.m. on November 1st of each year and ends at 12:00 a.m. on May 1st of the following year. A pro-rata computation will be made for bills that cover the seasonal change if there is a different price for summer and winter use.
- 6. Multiplier: In determination of the multiplier it is the responsibility of the customer to advise the Utility within 15 days following any change in the number of single-family accommodations on the meter.
- 7. Miscellaneous Loads: Miscellaneous electrical loads such as general lighting, laundry rooms, general maintenance and other similar usage incidental to the operation of the premises of a multi-family accommodation will be considered as domestic usage.
- Exclusions: Electric energy for nondomestic enterprises such as rooming houses, boarding houses, dormitories, rest homes, military barracks, transient trailer parks, stores, restaurants, service stations, and other similar establishments must be separately metered and billed under the General Service Schedule No. A-1, A-2, A-3 or A-4 TOU.

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Issued By Paul Marconi

Date Filed December 28, 2022 Effective September 28, 2022 Resolution No.

Decision No. 22-08-037

Advice Letter No. 454-E-A

President

Revised Cal. P.U.C. Sheet No.

Cancelling Revised Cal. P.U.C. Sheet No. 3254-E

Page 1

Schedule No. DMS DOMESTIC SERVICE - MULTI-FAMILY ACCOMMODATION - SUBMETERED

APPLICABILITY

Applicable only to mobile home residents of Bear Valley for separately metered single phase service to a multi-family accommodation on a single premise where all single-family accommodations are separately metered and billed by others. This schedule is closed to new installations.

Where electricity is furnished for EV charging, a customer may use the Electric Vehicle Supply Equipment (EVSE) as a submeter to measure EV charge load, and ancillary EV charge service. All EVSE used for submetering purposes must meet the requirements established in the Plug-in Electric Vehicle Submetering Protocol pursuant to Decision 22-08-024.

(N) | | |(N)

TERRITORY

Big Bear Lake and vicinity, San Bernardino County.

RATES

SERVICE CHARGES

Special Discount, Per Occupied Space, Per Day Per Meter, per day (\$0.100) \$0.210

ENERGY CHARGES* \$ Per kWh

A. For All Occupied Spaces qualifying as "Permanent" residences the following basic energy rates apply

SUMMER	Base ¹	BasAdj ²	Trans ³	Supply ⁴	SupplyAdj ⁵	TOTAL
Tier #1 Baseline**	\$0.12123	\$0.00425	\$0.01904	\$0.03425	\$0.00940	\$0.18817
Tier #2 ***	\$0.14218	\$0.00425	\$0.01904	\$0.06200	\$0.00940	\$0.23687
Tier #3						
Remaining	\$0.16021	\$0.00425	\$0.01904	\$0.16563	\$0.00940	\$0.35853
WINTER	Base ¹	BasAdj ²	Trans ³	Supply ⁴	SupplyAdj ⁵	TOTAL
Tier #1 Baseline**	\$0.12123	\$0.00425	\$0.01904	\$0.03425	\$0.00940	\$0.18817
Tier #2 ***	\$0.14218	\$0.00425	\$0.01904	\$0.06200	\$0.00940	\$0.23687
Tier #3						
Remaining	\$0.16021	\$0.00425	\$0.01904	\$0.16563	\$0.00940	\$0.35853

^{**}Tier#1 a Baseline allowance includes use up to 10.52 kWh/day

B. For All Occupied Spaces qualifying as "Low Income" residences the following basic energy rates apply

<u>SUMMER</u>	Base ¹	BasAdj ²	Trans ³	Supply ⁴	SupplyAdj ⁵	TOTAL
Tier #1 Baseline**	\$0.09698	\$0.00340	\$0.01523	\$0.02741	\$0.00752	\$0.15054
Tier #2 ***	\$0.11374	\$0.00340	\$0.01523	\$0.04960	\$0.00752	\$0.18949
Tier #3						
Remaining	\$0.12816	\$0.00340	\$0.01523	\$0.13251	\$0.00752	\$0.28682
<u>WINTER</u>	Base ¹	BasAdj ²	Trans ³	Supply ⁴	SupplyAdj ⁵	TOTAL
Tier #1 Baseline**	\$0.09698	\$0.00340	\$0.01523	\$0.02741	\$0.00752	\$0.15054
Tier #2 ***	\$0.11374	\$0.00340	\$0.01523	\$0.04960	\$0.00752	\$0.18949
Tier #3						
Remaining	\$0.12816	\$0.00340	\$0.01523	\$0.13251	\$0.00752	\$0.28682

^{**}Tier#1 a Baseline allowance includes use up to 10.52 kWh/day

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(Continued)

Advice Letter No. 454-E-A Paul Marconi
Decision No. 22-08-037 President

^{***130%} of baseline allowance includes use between 10.52 kWh/day up to 13.68 kWh/da

^{***130%} of baseline allowance includes use between 10.52 kWh/day up to 13.68 kWh/day

Revised Cal. P.U.C. Sheet No.

Cancelling Revised Cal. P.U.C. Sheet No. 3304-E

Page 2

Schedule No. DMS DOMESTIC SERVICE - MULTI-FAMILY ACCOMMODATION - SUBMETERED

ENERGY CHARGES* \$ Per kWh (Continued)

C. Occupied Spaces qualifying as "Seasonal" residences the following basic energy rates apply

SUMMER	Base ¹	BasAdj ²	Trans ³	Supply ⁴	SupplyAdj ⁵	TOTAL
	\$0.24518	\$0.00425	\$0.01904	\$0.07230	\$0.00940	\$0.35017
WINTER	Base ¹	BasAdj ²	Trans ³	Supply ⁴	SupplyAdj ⁵	TOTAL
	\$0.24518	\$0.00425	\$0.01904	\$0.07230	\$0.00940	\$0.35017

^{*}Supply charges will not be applicable to direct access purchases all other charges will be assessed

The number of occupied spaces of each type above will be reported by the customer to the Utility to be used as the Multiplier (see Special Condition 2) in the billing process. Baseline allowances will be multiplied by the number of occupied spaces reported in each category.

PPPC ⁶	(\$0.00056)	(R)(P)
PPPC - Low Income ⁶	(\$0.00266)	(R)(P)
Taxes & fees ⁷	\$0.00160	
MHP BTM Capital Project	\$0.00194	
MHP BTM Capital Project - Low Income	\$0.00155	
PPP WNDRR	\$0.00155	
CEMA Surcharge ⁸	\$0.00301	(P)
California Climate Credit	(\$30.11)	(P)

MINIMUM CHARGE

Will be equal to the Service Charge per meter, per day

Base	= Local Generation plus Local Transmission & Distribution charges	
BasAdj		
Trans		
Supply	= Fuel & Purchased Power costs incurred in providing energy to customers plus Generation charges, if	
	any.	
SupplyAdj	= Adjustments to the "Supply" charges above authorized by the CPUC (can be negative or positive)	
PPPC	= Public Purpose Charges to fund public goods programs authorized by the CPUC including, the CEC	
	energy efficiency, solar initiative and the low income payment assistance (CARE) program	
Taxes &	= Public Utilities Commission Reimbursement Surcharge described in Schedule No. UF-E plus the	
Fees	Energy Commission Surcharge that has been established by the California Energy Commission	
CEMA	A 12-month surcharge to recover 2019 Winter Storm Catastrophic Event Memorandum Account.	(P)
	BasAdj Trans Supply SupplyAdj PPPC Taxes & Fees	BasAdj = Adjustments to "Base" charges above authorized by the CPUC (can be negative or positive) Trans = Transmission Charges (SCE & California Independent System Operator charges) = Fuel & Purchased Power costs incurred in providing energy to customers plus Generation charges, if any. SupplyAdj = Adjustments to the "Supply" charges above authorized by the CPUC (can be negative or positive) = Public Purpose Charges to fund public goods programs authorized by the CPUC including, the CEC renewable technologies, R&D and demonstration programs, low income energy efficiency programs, energy efficiency, solar initiative and the low income payment assistance (CARE) program Taxes & = Public Utilities Commission Reimbursement Surcharge described in Schedule No. UF-E plus the Energy Commission Surcharge that has been established by the California Energy Commission

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Advice Letter No. 454-E-A Paul Marconi
Decision No. 22-08-037 President

Revised Cal. P.U.C. Sheet No.

Cancelling Revised Cal. P.U.C. Sheet No. 3288-E*

Page 3

Schedule No. DMS DOMESTIC SERVICE - MULTI-FAMILY ACCOMMODATION - SUBMETERED

SPECIAL CONDITIONS (continued)

(L)

- 1. An applicant for service shall pay a service establishment charge as shown on Schedule No. SSC.
- 2. Multiplier: In the determination of the multiplier it is the responsibility of the customer to advise Bear Valley Electric Service (BVES) within 15 days following any change in the number of occupied single-family accommodations in each of the rate categories below.

Rate Category	Number of Occupied Spaces	Multiplied	Baseline kWh/day		
Permanent Residential					
Schedule D	A	A / (A+B+C+D)	10.52		
Schedule DLI (CARE)	В	B / (A+B+C+D)	10.52		
Life Support	С	C / (A+B+C+D)	27.02		
Seasonal Residential					
Schedule DO	D	D / (A+B+C+D)	0		

- 3. Supplemental Baseline Allowance Life Support Devices: Eligible permanent residential customers may be allowed an additional baseline quantity of electricity in increments of 16.5 kWh per day if a member of the household regularly requires the use of life support equipment which utilizes mechanical or artificial means to sustain, restore, or supplant a vital function, or mechanical equipment which is relied upon for mobility both within and outside of buildings, or if a member of the household is paraplegic or quadriplegic or a member of the household has a compromised immune system, such as people living with AIDS. Eligible customers shall make application to BVES that the use of an essential life-support device is required. BVES may additionally require that the customer provide BVES with a letter, acceptable to BVES, from a medical doctor or osteopath licensed to practice medicine in the State of California, describing the requirement of such life-support device. BVES may require a new or renewed application and/or certificate when needed in the opinion of BVE.
- 4. Miscellaneous Loads: Miscellaneous electrical loads such as general lighting, laundry rooms, general maintenance and other similar usage incidental to the operation of the premises of a multi-family accommodation will be considered as domestic usage.

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Page 4

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<u>Schedule No. DMS</u> DOMESTIC SERVICE - MULTI-FAMILY ACCOMMODATION - SUBMETERED

SPECIAL CONDITIONS (continued)

- 5. Exclusions: Electric energy for nondomestic enterprises such as rooming houses, boarding houses, dormitories, rest homes, military barracks, transient trailer parks, stores, restaurants, service stations, and other similar establishments must be separately metered and billed under the General Service Schedule No. A-1, A-2, A-3, A-4 TOU or A-5 TOU.
 - a. Customers receiving service under this schedule shall comply with the provisions of Public Utilities Code Section 739.5 in providing service to their submetered tenants. This includes, among other things, providing electric service to low-income tenants under the provisions of Schedule DLI of BVES tariffs.
 - b. Customers served under this schedule shall provide application and declaration forms for the CARE rate to their sub-metered residential tenants. The completed application forms of eligible low-income tenants shall be mailed to BVES.
 - c. When the BVES receives an application from a qualifying low-income submetered tenant, the information will be forwarded to the Company's customer receiving service under this schedule.
 - d. It is the responsibility of the DMS customer to notify BVES immediately of the date each low income tenant is no longer receiving service from the DMS customer. In addition, if the DMS customer is aware that the tenant may no longer qualify for reasons such as a change in the number of persons in the tenant's household, the DMS customer should notify BVES.
 - e. Renewal of eligibility declaration will be required every year and may be required at BVES discretion.
 - f. DMS customers that have tenants on the CARE rate will be billed assuming uniform usage prorated by the number of tenants on the CARE rate.
- 6. Direct Access Customers receive Delivery Service from BVES and purchase energy from an Energy Service Provider. Such a customer's bill is computed as the sum of the charges for shown on page 1 except the "Supply" and "SupplyAdj" rate components shown in columns 4 & 5 are subtracted before the billing determinants are multiplied by the rate to compute the bill.
- 7. California Climate Credit: A semi-annual credit from the State of California to fight climate change. This credit will be applied to each household, to the April and October billing statements, of customers receiving service under this schedule at the time the California Climate Credit is disbursed (April 1 and October 1). Any California Climate Credit not consumed in the billing period in which the credit is applied will roll over to each subsequent billing period until the credit is fully consumed.



Issued By
Paul Marconi
President

42020 GARSTIN DR. - P.O. BOX 1547 BIG BEAR LAKE, CALIFORNIA 92315

Revised Cal. P.U.C. Sheet No. Revised Cancelling

Cal. P.U.C. Sheet No. 3305-E

Page 1

Schedule No. DO **DOMESTIC SERVICE - OTHER**

APPLICABILITY

Applicable to nonpermanent residents for domestic single-phase service, in a single-family accommodation. Does not apply to permanent residents, see Schedule "D".

Where electricity is furnished for EV charging, a customer may use the Electric Vehicle Supply Equipment (EVSE) as a submeter to measure EV charge load, and ancillary EV charge service. All EVSE used for submetering purposes must meet the requirements established in the Plug-in Electric Vehicle Submetering Protocol pursuant to Decision 22-08-024.

(N) (N)

TERRITORY

Big Bear Lake and vicinity, San Bernardino County.

RATES

SERVICE CHARGES

\$0.210 Per Meter, per day

ENERGY CHARGES* \$ Per kWh

<u>SUMMER</u>	Base ¹	BasAdj ²	Trans ³	Supply ⁴	SupplyAdj ⁵	TOTAL
	\$0.24518	\$0.00425	\$0.01904	\$0.07230	\$0.00940	\$0.35017
WINTER	Base ¹	BasAdj ²	Trans ³	Supply ⁴	SupplyAdj ⁵	TOTAL
	\$0.24518	\$0.00425	\$0.01904	\$0.07230	\$0.00940	\$0.35017

^{*} Supply charges will not be applicable to direct access purchases all other charges will be assessed.

OTHER ENERGY CHARGES: \$ Per kWh

PPPC ⁶	(\$0.00056)	(R)(P)
Taxes & fees ⁷	\$0.00160	
MHP BTM Capital Project	\$0.00194	
PPP WNDRR	\$0.00155	
CEMA Surcharge ⁸	\$ \$.0 0000301	(P)
California Climate Credit	(\$30.11)	(P)

MINIMUM CHARGE

Will be equal to \$0.850 per meter, per day

1	Base	= Local Generation plus Local Transmission & Distribution charges	
2	BasAdj	= Adjustments to "Base" charges above authorized by the CPUC (can be negative or positive)	
3	Trans	= Transmission Charges (SCE & California Independent System Operator charges)	
4	Supply	= Fuel & Purchased Power costs incurred in providing energy to customers plus Generation charges, if	
		any.	
5	SupplyAdj	= Adjustments to the "Supply" charges above authorized by the CPUC (can be negative or positive)	
6	PPPC	= Public Purpose Charges to fund public goods programs authorized by the CPUC including, the CEC	
		renewable technologies, R&D and demonstration programs, low income energy efficiency programs,	
		energy efficiency, solar initiative and the low income payment assistance (CARE) program	
7	Taxes &	= Public Utilities Commission Reimbursement Surcharge described in Schedule No. UF-E plus the	
	Fees	Energy Commission Surcharge that has been established by the California Energy Commission	
8	CEMA	A 12-month surcharge to recover the 2019 Winter Storm Catastrophic Event Memorandum Account.	(P)

(Continued)

Issued By Paul Marconi President

Date Filed December 28, 2022 Effective September 28, 2022 Resolution No.

Advice Letter No. 454-E-A Decision No. 22-08-037

42020 GARSTIN DR. – P.O. BOX 1547 BIG BEAR LAKE, CALIFORNIA 92315 Revised Cal. P.U.C. Sheet No. Cancelling Original Cal. P.U.C. Sheet No. 2605-E

Page 1

(T)

Schedule No. TOU-EV-1 GENERAL SERVICE TIME-OF-USE ELECTRIC VEHICLE CHARGING

APPLICABILITY

Only customers under the Electric Vehicle Charging General schedule are eligible for this rate. Applicable to Single-family dwellings concurrently served under a Domestic (D and DO) schedule. This schedule is not applicable to customers receiving service under Schedule DM or DMS. This schedule is not applicable to commercial residents, see Schedule No. "TOU-EV-2" and Schedule No. "TOU-EV-3".

Where electricity is furnished for EV charging, a customer may use the Electric Vehicle Supply Equipment (EVSE) as a submeter to measure EV charge load, and ancillary EV charge service. All EVSE used for submetering purposes must meet the requirements established in the Plug-in Electric Vehicle Submetering Protocol pursuant to Decision 22-08-024.

| (N)

(N)

TERRITORY

Big Bear Lake and vicinity, San Bernardino County.

RATES

Energy Charges: \$ per kWh

	SUMMER	WINTER
On-Peak	\$0.33320	\$0.39970
Off-Peak	\$0.24900	\$0.16150
Super Off-Peak	\$0.14100	\$0.14100

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SPECIAL CONDITIONS

- 1. A customer applying for service under Schedule "TOU-EV-1" must be part of BVES' Electric Vehicle Charging General schedule and may be required to show proof of such to satisfy this condition.
- 2. A permanent resident served under Schedule "D" of Bear Valley is one who reside separately metered residential single-phase service to a single-family accommodation and to individuals living in a multi-unit complex, where such units are separately metered by BVES.

(Continued)

Advice Letter No. 454-E-A
Decision No. 22-08-037

Issued By
Paul Marconi
President

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42020 GARSTIN DR. – P.O. BOX 1547 BIG BEAR LAKE, CALIFORNIA 92315 Revised Cal. P.U.C. Sheet No. Cancelling Original Cal. P.U.C. Sheet No. 2607-E

Page 1

(T)

Schedule No. TOU-EV-2 GENERAL SERVICE TIME-OF-USE ELECTRIC VEHICLE CHARGING

APPLICABILITY

Only customers under the Electric Vehicle Charging General schedule are eligible for this rate. Customer monthly maximum demand less than 20kW. Any customer installing EV charging facilities whose maximum demand is greater than 20kW is ineligible for this rate and must take service under TOU-EV-3. This Schedule is not applicable to residential residents.

Where electricity is furnished for EV charging, a customer may use the Electric Vehicle Supply Equipment (EVSE) as a submeter to measure EV charge load, and ancillary EV charge service. All EVSE used for submetering purposes must meet the requirements established in the Plug-in Electric Vehicle Submetering Protocol pursuant to Decision 22-08-024.

(N)

(N)

TERRITORY

Big Bear Lake and vicinity, San Bernardino County.

RATES

Energy Charges: \$ per kWh

	SUMMER	WINTER
On-Peak	\$0.33320	\$0.39970
Off-Peak	\$0.24900	\$0.16150
Super Off-Peak	\$0.14100	\$0.14100

(I)

(I)

SPECIAL CONDITIONS

1. A customer applying for service under Schedule "TOU-EV-2" must be part of BVES' Electric Vehicle Charging General schedule may be required to show proof of such to satisfy this condition.

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2. Maximum Demand: The Maximum Demand in any month shall be the measured maximum average kilowatt input, indicated or recorded by instruments, during any 15-minute metered interval in the month.

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Decision No. 22-08-037

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Paul Marconi
President

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Page 2

Schedule No. TOU-EV-2 GENERAL SERVICE TIME-OF-USE ELECTRIC VEHICLE CHARGING

SPECIAL CONDITIONS (Continuted)

3. Time Periods are defined as follows:

(L)

Summer:

Super Off-Peak: 9:00 a.m. to 3:59 p.m. On-Peak: 4:00 p.m. to 9:59 p.m. Off-Peak: 10:00 p.m. to 8:59 a.m.

Winter:

Super Off-Peak: 9:00 a.m. to 4:59 p.m. On-Peak: 5:00 p.m. to 10:59 p.m. Off-Peak: 11:00 p.m. to 8:59 a.m.

4. Seasons are defined as follows:

The summer season begins at 12:01 a.m. on May 1st and ends at 12:00 a.m. on November 1st of each year. The winter season begins at 12:01 a.m. on November 1st of each year and ends at 12:00 a.m. on May 1st of the following year. A pro-rata computation will be made for bills that cover the seasonal change if there is a different price for summer and winter use.

42020 GARSTIN DR. – P.O. BOX 1547 BIG BEAR LAKE, CALIFORNIA 92315 Revised Cal. P.U.C. Sheet No.

Cancelling Original Cal. P.U.C. Sheet No. 2609-E

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Schedule No. TOU-EV-3 GENERAL SERVICE TIME-OF-USE ELECTRIC VEHICLE CHARGING

APPLICABILITY

Only customers under the Electric Vehicle Charging General schedule are eligible for this rate. Customer monthly maximum demand greater than 20kW but not to exceed 500kW. Any customer installing EV charging facilities whose maximum demand is less than 20 kW is ineligible for this rate and must take service under TOU-EV-2.

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Where electricity is furnished for EV charging, a customer may use the Electric Vehicle Supply Equipment (EVSE) as a submeter to measure EV charge load, and ancillary EV charge service. All EVSE used for submetering purposes must meet the requirements established in the Plug-in Electric Vehicle Submetering Protocol pursuant to Decision 22-08-024.

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TERRITORY

Big Bear Lake and vicinity, San Bernardino County.

RATES

Demand Charge: \$ per kW per meter per month

Summer Demand \$9.00 Winter Demand \$9.00

Energy Charges: \$ per kWh

	SUMMER	WINTER	
On-Peak	\$0.33320	\$0.39970	
Off-Peak	\$0.24900	\$0.16150	
Super Off-Peak	\$0.14100	\$0.14100	

SPECIAL CONDITIONS

1. A customer applying for service under Schedule "TOU-EV-2" must be part of BVES' Electric Vehicle Charging General schedule and may be required to show proof of such to satisfy this condition.

(Continued)

Advice Letter No. 454-E-A
Decision No. 22-08-037

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President

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Schedule No. TOU-EV-3 GENERAL SERVICE TIME-OF-USE ELECTRIC VEHICLE CHARGING

SPECIAL CONDITIONS (T)

- 2. Maximum Demand: The Maximum Demand in any month shall be the measured maximum average kilowatt input, indicated or recorded by instruments, during any 15-minute metered interval in the month.
- 3. Demand Charge applies only to customers with a kW demand greater than 50 kW per month.
- 4. Billing Demand: The Billing Demand shall be the kilowatts of Maximum Demand, determined to the nearest kW. However, when BVES determines the customer's meter will record little or no energy use for extended periods of time or when the customer's meter has not recorded a Maximum Demand, the Demand Charge may be established at 75 percent of the customer's highest Maximum Demand reading in the past two years.
 - **5.** Time Periods are defined as follows:

Summer:

Super Off-Peak: 9:00 a.m. to 3:59 p.m. On-Peak: 4:00 p.m. to 9:59 p.m. Off-Peak: 10:00 p.m. to 8:59 a.m.

Winter:

Super Off-Peak: 9:00 a.m. to 4:59 p.m. On-Peak: 5:00 p.m. to 10:59 p.m. Off-Peak: 11:00 p.m. to 8:59 a.m.

6. Seasons are defined as follows:

The summer season begins at 12:01 a.m. on May 1st and ends at 12:00 a.m. on November 1st of each year. The winter season begins at 12:01 a.m. on November 1st of each year and ends at 12:00 a.m. on May 1st of the following year. A pro-rata computation will be made for bills that cover the seasonal change if there is a different price for summer and winter use.

42020 GARSTIN DR. – P.O. BOX 1547 BIG BEAR LAKE, CALIFORNIA 92315

Subject Matter of Sheet

Revised Cal. P.U.C. Sheet No.

Cancelling Revised Cal. P.U.C. Sheet No. 3308-E

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Sheet No.

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Cancelling Revised Cal. P.U.C. Sheet No. 3175-E

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Revised Cal. P.U.C. Sheet No. 3226-E* Revised Cal. P.U.C. Sheet No. 580-E Cancelling

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<u>Rule No. 11</u> **DISCONTINUANCE AND RESTORATION OF SERVICE**

- A. Past Due Bills. When bills are rendered monthly or bimonthly, they will be considered past due if not paid within 19 days after date of presentation.
- B. Nonpayment of Bills.
 - 1. When a bill for electric service has become past due and a 15-day discontinuance of domestic service notice or a 5-day discontinuance of nondomestic service notice for nonpayment has been issued, service may be discontinued if bill is not paid within the time required by such notice. A customer's service, however, will not be discontinued for nonpayment until the amount of any deposit made to establish credit for that service has been fully absorbed.

Any customer who has initiated a complaint or requested an investigation within 5days of receiving a contested bill shall not have domestic service to a residential dwelling discontinued for nonpayment during the pendency of an investigation by the Company of such customer dispute or complaint. Such domestic service shall not be discontinued for nonpayment for any customer complying with an amortization agreement entered into with the Company, provided the customer also keeps current his account for electric service as charges accrue in each subsequent billing period. If a customer fails to comply with an amortization agreement, the Company will give a 7-day discontinuance of service notice before discontinuing such domestic service, but such notice shall not entitle the customer to further investigation by the Company.

- 2. Electric service to a domestic customer will not be discontinued for non-payment when the customer has established to the satisfaction of the Company that:
 - a. Such termination would be especially dangerous to the health of the customer or a full time resident of the customer's household*; or
 - b. The customer or a full time resident of the customer's household is among the elderly (age 62 or older) or handicapped*; and
 - c. He or she is temporarily unable to pay for such service in accordance with the provisions of the Company's tariffs; and
 - d. The customer is willing to arrange installment payments, satisfactory to the Company, including arrangements for prompt payment of subsequent bills; or
 - e. Customers that qualify for medical baseline and agrees to a 12-month payment plan; or
 - f. The utility offers to enroll eligible customers in all applicable benefit programs administered by the utility; or
 - g. Customers who are on a 12-month payment plan and is current on both monthly bills and the 12-month payment plan; or
 - h. Customers that currently have a Low-Income Home Energy Assistance Program pledge pending and if they agree to be placed on a 12-month payment plan for any remaining balance; or
 - When temperatures above 100 degrees or below 32 degrees are forecasted based on a 72hour look-ahead period.

*Certification from a licensed physician, physician assistants, public health nurse, nurse practitioner, or a social worker may be required by the Company.

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(Continued)

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Rule No. 11 DISCONTINUANCE AND RESTORATION OF SERVICE

- B. Nonpayment of Bills. (Continued)
 - 2. (Continued):

The Company shall make available to customers, upon request, information regarding agencies and/or organizations that may provide financial assistance.

However, service may be terminated to any customer who does not comply with an installment payment agreement or keep current his account for electric service as charges accrue in each subsequent billing period.

(D)

- 3. A customer's service may be discontinued for nonpayment of a bill for service previously rendered him at any location served by the Company provided such bill is not paid within 15 days after presentation of a domestic discontinuance of service notice or 5 days after presentation of a nondomestic discontinuance of service notice that present service will be discontinued for nonpayment of such bill for prior service, but in no case will service be discontinued for nonpayment of such bill within 15 days after establishment of service at the new location. However, domestic service will not be discontinued because of nonpayment of bills for other classes of service.
- 4. Where electric service is provided to residential users through a master meter, the Company shall make every good faith effort to inform the actual users of the electric service when the account is in arrears that service will be terminated in 10 days.
- 5. If a customer is receiving more than one service, any or all services may be discontinued when any service, regardless of location, is discontinued for nonpayment. However, domestic service will not be discontinued because of nonpayment of bills for other classes of service.
- 6. Service may not be discontinued for nonpayment of a bill to correct previously billed incorrect charges for a period in excess of three months for residential service or three years for nonresidential service, unless such incorrect charges have resulted from the customer not abiding by the filed rules, in which case the period for residential and nonresidential service shall be three years.

(Continued)

42020 GARSTIN DR. – P.O. BOX 1547 BIG BEAR LAKE, CALIFORNIA 92315 Revised Cal. P.U.C. Sheet No. 3228-E*
Cancelling Revised Cal. P.U.C. Sheet No. 582-E

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Rule No. 11 DISCONTINUANCE AND RESTORATION OF SERVICE

B. Nonpayment of Bills. (Continued)

- 7. Service will not be discontinued by reason of delinquency in payment for electric service on any Saturday, Sunday, legal holiday, or at any time during which the business offices of the Company are not open to the public.
- C. Unsafe Equipment. The Company may refuse or discontinue service to a customer without further notice if any part of his wiring or other equipment, or the use thereof, shall be determined by the Company to be unsafe in violation of applicable laws, ordinances, rules or regulations of public authorities, or if any condition existing upon the customer's premises shall be thus determined to endanger the Company's service facilities, until it shall have been put in a safe condition or the violation remedied.

The Company does not assume any responsibility of inspecting or repairing the customer's wiring or other equipment or any part thereof and assumes no liability therefore.

- D. Service Detrimental to Other Customers. The Company will not provide service to utilizing equipment, the operation of which will be detrimental to the service of the Company or its other customers, and will discontinue electric service to any customer who shall continue to operate such equipment after having been given notice by the Company to cease so doing.
- E. Unauthorized Use. The Company may discontinue service if the acts of the customer or the conditions upon the customer's premises indicate an intent to deny the Company full compensation for services rendered, including, but not limited to, tampering or unauthorized use. Discontinuance of service for nonpayment of a bill for unauthorized use shall be in accordance with the provisions of Rule No. 11, B., Nonpayment of Bills.
- F. Failure to Establish or Re-establish Credit. If, for an applicant's convenience, the Company should provide service before credit is established and should continue service to a customer when credit has not been re-established or should continue service to a customer when credit has not been re-established in accordance with Rule No. 6, and he fails to establish or re-establish his credit as provided by a written notice of not less than 7 days for domestic service or 5 days for nondomestic service, the Company may discontinue service.

(Continued)

42020 GARSTIN DR. - P.O. BOX 1547 BIG BEAR LAKE, CALIFORNIA 92315

Revised Cal. P.U.C. Sheet No. 3229-E* Cancelling Cal. P.U.C. Sheet No. 1002-E Revised

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<u>Rule No. 11</u> **DISCONTINUANCE AND RESTORATION OF SERVICE**

- G. Noncompliance. Except as otherwise specifically provided in this Rule No. 11, the Company may discontinue service to a customer for noncompliance with tariff schedules if, after written notice of at least 5 days, he has not complied with the notice. The Company may dispense with the giving of such notice in the event of a dangerous condition, thus rendering the immediate discontinuance of service to the premises imperative.
- H. Customer's Request for Service Discontinuance. When a customer desires to terminate his responsibility for service, he shall give the Utility not less than two days' notice of his intention and state the date on which he wishes the termination to become effective. A customer may be held responsible for all service furnished at the premises until two days after receipt of such notice by the Company or until the date of termination specified in the notice, whichever date is later.
- Limited Service Device. Where domestic service is subject to discontinuance in accordance with Section B or F above, the Company may, at its option and subject to availability of equipment, install a service limiting device in lieu of full discontinuance of service. The maximum time for providing such limited service shall be determined by the Company. The Company shall not be liable for any loss or damage occasioned by the installation of a service limiting device or the provision of limited service.
- Restoration Reconnection Charge (for other than domestic services) The Company may require payment of a reconnection charge before restoring service that has been disconnected at the request of the customer or terminated for non-payment of bills or for failure otherwise to comply with tariff schedules. In case the customer requested that such service be reconnected within a 48 hour period and/or outside regular business hours an additional charge may be made. The charges for restoration or reconnection of service are set forth in Schedule SSC. Service wrongfully terminated shall be restored without charge for the restoration of service, and a notification thereof shall be mailed to the customer at the billing address.
- K Inability to Pay. If upon receipt of a 15-day discontinuance of service notice, a domestic customer is unable to pay, he must first contact the Company within the discontinuance of service notice period to make special payment arrangements to avoid discontinuance of service.

After contacting the Company, if the domestic customer alleges to the Commission an inability to pay and that lawful payment arrangements have not been extended to him, he should write to the Commission's Consumer Affairs Branch (CAB) to make an informal complaint. It is the responsibility of the customer to timely inform CAB to avoid discontinuance of service. The Company shall not require a customer to deposit with the Commission the amount of the overdue bill in such a termination dispute

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Resolution No.

(Continued)

42020 GARSTIN DR. – P.O. BOX 1547 BIG BEAR LAKE, CALIFORNIA 92315 Revised Cal. P.U.C. Sheet No. 3230-E* Cancelling Revised Cal. P.U.C. Sheet No. 2511-E

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Rule No. 11 DISCONTINUANCE AND RESTORATION OF SERVICE

K. Inability to Pay (Continued)

Within 10 business days after receiving the informal complaints, the CAB will report its proposed resolution to the Company and the customer by letter.

If the customer is not satisfied with the proposed resolution of the CAB, he shall file within 10 business days after the date of the CAB letter a formal complaint with the Commission under Section 1702 on a form provided by the CAB. The complaint shall be processed under the expedited complaint procedure. Failure of the customer to observe these time limits shall entitle the Company to insist upon payment, or upon failure to pay, to discontinue the customer's service.

L. Vegetation Management

The Company may disconnect service to a customer or property owner who obstructs access to overhead power-line facilities for vegetation management activities, subject to the following conditions:

- 1. The authority to disconnect service to a customer is limited to situations where:
 - a. There is breach of the minimum vegetation clearances required for power lines in General Order (GO) 95, Rule 35, Table 1, Cases 13 and 14 under the provisions in effect at the time the breach is discovered.
 - b. In the High Fire-Threat District, as defined by GO 95, Rule 21.2 D, there is breach of the minimum vegetation clearances required for power lines and support structures in Cal. Pub. Res. Code §§ 4292 and 4293 for State Responsibility Areas.
 - c. In the High Fire-Threat District, the Company has obtained from an arborist a written determination that a dead rotten, diseased, leaning, or overhanging tree (or parts thereof) poses an imminent or immediate risk for falling onto, or otherwise contacting, a power line. The written determination shall provide one or more photographs of the tree and explain the basis for the arborist's determination. The arborist shall possess dual certification from the International Society of Agriculture as a Certified Master Arborist and a Certified Utility Specialist.

(Continued)

42020 GARSTIN DR. – P.O. BOX 1547 BIG BEAR LAKE, CALIFORNIA 92315 Revised Cal. P.U.C. Sheet No. 3231-E*
Cancelling Revised Cal. P.U.C. Sheet No. 2512-E

Page 6

Rule No. 11 DISCONTINUANCE AND RESTORATION OF SERVICE

L. Vegetation Management (Continued)

(T)

An "imminent risk" as a risk that will, in the arborist's professional judgement, very likely to be realized at any moment. An "immediate risk" is a risk that will, in the arborist's professional judgement, certainly be realized at any moment.

- 2. The authority to disconnect service to a customer who obstructs vegetation management activities does not extend to customers that are state and local governments and agencies.
- 3. The authority to disconnect service to a customer is limited to one meter serving the property owner's primary residence, or if the property owner is a business entity, the entity's primary place of business. This one meter is in addition to disconnecting service, if necessary for public safety, at the location of the vegetation-related fire hazard.
- 4. Prior to disconnecting service, the Company shall follow the then current procedures and notice requirements applicable to discontinuance of service for-non-payment, including the requirements applicable for sensitive customers, customers who are not proficient in English, multifamily accommodations, and other customer groups, except as set forth in section 5 below.
 - a. To the extent practical, the applicable procedures and notice requirements shall be completed prior to a breach of the minimum vegetation clearances required by (i) GO 95, Rule 35, Table 1, Cases 13 and 14, and/or (ii) Cal. Pub. Res. Code §§ 4292 and 4293.
 - b. In situations that pertain to Section 1.c above, the notice shall include the arborist's written determination and photographs provided to the Company.
- 5. For vegetation hazards in Item 1, above, that pose an immediate threat to public safety, the Company may disconnect service to the obstructing property owner's residence or primary place of business at any time without prior notice, except when the customer receives service under a medical baseline allowance. If service is disconnected without prior notice, the Company shall attempt to contact the property owner for five consecutive business days by daily visits to the property owner's residence or primary place of business, in addition to sending a written notice, to inform the property owner why service has been disconnected and how to restore service. If the Company determines that it is necessary to disconnect service to a medical baseline customer, the Company shall attempt to notify the customer by telephone prior to the service disconnection.

(Continued)

Resolution No.

42020 GARSTIN DR. – P.O. BOX 1547 BIG BEAR LAKE, CALIFORNIA 92315 Revised Cal. P.U.C. Sheet No. 3232-E* Cancelling Original Cal. P.U.C. Sheet No. 2513-E

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Rule No. 11 DISCONTINUANCE AND RESTORATION OF SERVICE

L. Vegetation Management (Continued)

6. Service Restoration

When a customer's service has been terminated because access to overhead electric facilities for vegetation management purposes has been obstructed, the customer's service will not be restored until appropriate vegetation management has been achieved or the vegetation hazard has been mitigated, and payment for all applicable restoration of service charges as provided in Section J have been received.

Issued By
Paul Marconi
President

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Decision No. 22-08-037

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Page 1

<u>Rule No. 17</u> ADJUSTMENT OF BILLS AND A METER TESTS

A. Adjustment of Bills.

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1. General.

Estimated Usage: When regular, accurate meter readings are not available or the electric usage has not been accurately measured, the Company may estimate the customer's energy usage for billing purposes on the basis of information including, but not limited to, the physical condition of the metering equipment, available meter readings, records of historical use, and the general characteristics of the customer's load and operation.

2. Adjustment of Bills for Unauthorized Use.

Where the Company determines that there has been unauthorized use of electric service, the Company may bill the customer for the Company's estimate of up to three years of such unauthorized use. However, nothing in this Rule shall be interpreted as limiting the Company's rights under any provisions of any applicable law.

3. Adjustment of Bills for Billing Error.

Where the Company overcharges or undercharges a customer as the result of a billing error, the Company may render an adjusted bill for the amount of the undercharge, and shall issue a refund or credit to the customer for the amount of the overcharge, for the same periods as for meter error.

4. Adjustments of Bills for Meter Error.

Where, as the result of a meter test a meter is found to be non-registering or incorrectly registering, the Company may render an adjusted bill to the customer for the amount of the undercharge, and shall issue a refund or credit to the customer for the amount of the overcharge in accordance with the following:

a. Fast Meter.

If a meter is found to be registering more than 2% fast, the Company will refund to the customer the amount of the overcharge based on corrected meter readings or the Company's estimate of the energy usage either for the known period of meter error or, if the period of error is not known, for the period during which the meter was in use, not to exceed three years.

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(Continued)

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<u>Rule No. 17</u> ADJUSTMENT OF BILLS AND A METER TESTS

A. Adjustment of Bills. (Continued)

- 4. Adjustment of Bills for Meter Error. (Continued)
 - b. Slow Meter.

If a meter for residential service is found to be registering more than 25% slow, or any meter for other class of service is found to be registering more than 2% slow, the Company may bill the customer for the amount of the undercharge based on corrected meter readings or the Company's estimate of the energy usage either for the known period of meter error or, if the period of meter error is not known for the period the meter was in use, not exceeding three months in the case of a residential service. If a nonresidential service is found to have been undercharged due to meter error, the Company may:

- (i) bill the customer for the amount of undercharge for a period of three months if the customer is a Small Business Customer, as defined in Rule 1; or
- (ii) bill the customer for the amount of the undercharge for a period of three years if the customer is not a Small Business Customer, as defined in Rule 1.
- c. Nonregistering Meters.

If a meter is found to be nonregistering, the Company may bill the customer for the Company's estimate of the electric service used but not registered, not exceeding three months in the case of residential service and three years for nonresidential service.

B. Meter Tests.

- 1. Prior to Installation. Every meter will be tested at or prior to the time of installation, and no meter will be placed in service if found to register more than 1% fast or 1% slow.
- 2. On Customer Request. A customer may, on notice of not less than one week, require the Company to test the meter for his service.

No charge will be made for such a test.

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A customer shall have the right to require the Company to conduct the test in his presence or in the presence of an expert or other representative appointed by him. The results of the test will be furnished to the customer within a reasonable time after completion of test.

Revised Cal. P.U.C. Sheet No. 3235-E* Cancelling Revised Cal. P.U.C. Sheet No. 2824-E*

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Rule No. 23 MOBILEHOME PARK UTILTY CONVERSION PROGRAM

E. INTERACTION WITH OTHER TARIFFS

MHP Residents

Advice Letter No. 454-E-A

Decision No. 22-08-037

Upon conversion, MHP residents will be subject to BVES' effective Tariffs, which can be found at www.bvesinc.com with the following exceptions:

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- a. <u>CARE/FERA Program</u> Existing MHP residents who participate in the California Alternate Rates for Energy (CARE) and/or Family Electric Rate Assistance (FERA) programs through the MHP master meter/sub-meter distribution system and become customers of BVES through the MHP Program will be deemed "grandfathered" into the respective program without having to recertify or reapply as long as the name of the customer for the new service account matches that of the name of the participant in the CARE/FERA program. This will be a one-time exception to the respective CARE/FERA Rules at the time of the service conversion and will continue to be subject to the periodic recertification and/or post-enrollment verification requirements of the CARE/FERA program.
- b. Medical Baseline Allowance Existing MHP residents who receive a medical baseline allowances through the MHP master meter/sub-meter distribution system and become customers of BVES through the MHP Program will be deemed "grandfathered" and will continue to receive the same medical baseline allowances without having to recertify or reapply as long as the participant who is receiving the medical baseline allowance still resides at the residence. This will be a one-time exception to the Medical Baseline Rule at the time of the service conversion and will continue to be subject to the periodic recertification and/or post-enrollment verification requirements of the Medical Baseline Rule.
- c. Service Connection Charge Existing MHP residents who become customers of BVES through the MHP Program will be deemed grandfathered into BVES' service account, whereby MHP residents, on a one-time basis, will be charged fees associated with service connection. This will be a one-time exception to the Service Connection Charge.
- 2. MHP Owner/Operator(s)
 Utility service provided by BVES to the MHP Owner/Operator(s) is subject to BVES' effective

(Continued)

Revised Cal. P.U.C. Sheet No. 3236-E* Revised Cal. P.U.C. Sheet No. 2556-E Cancelling

Page 1

Rule No. 5 SPECIAL INFORMATION REQUIRED ON FORMS

Contracts. In accordance with the Commission's General Order No. 96-A, each contract for electric service will contain the following provisions:

"This contract shall at all times be subject to such changes or modifications by the Public Utilities Commission of the State of California as said Commission may, from time to time, direct in the exercise of its jurisdiction."

- B. Customer's Bills. Information printed on each bill for electric service will include the following:
 - "Bills are due and payable upon presentation and are past due if unpaid within 19 days of presentation. Payment should be made to the Bear Valley Electric Service's office or authorized agent."
 - "Any customer who has initiated a complaint or requested an investigation within five days of receiving a contested bill for domestic service to a residential dwelling shall be given an opportunity for review of such complaint or investigation the Company."
 - "If you believe there is an error on your bill or have a question about your service please call Bear Valley Electric Service customer support at (800) 808-2837. We welcome the opportunity to assist you. If after contacting us, you are still not satisfied With Bear Valley Electric Service's response, you may submit a complaint to the California Public Utilities Commission (CPUC) by visiting http://www.cpuc.ca.gov/complaints/. Billing and service complaints are handled by the CPUC's Consumer Affairs Branch (CAB), which can be reached by the following means if you prefer not to submit your complaint online:

Telephone: 1-800-649-7570 (8:30 AM to 4:30 PM, Monday through Friday) Mail: California Public Utilities Commission, Consumer Affairs Branch, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102. If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing direct assistance relaying telephone conversations, as well their friends, family, and business contacts. If you prefer having your calls immediately answered in your mode of communication, dial one of the toll-free language-specific numbers below to be routed to the California Relay Service provider.

Type of Call	Language	Toll-free 800 Number
TTY/VCO/HCO to	English	1-800-735-2929
Voice	Spanish	1-800-855-3000
Voice to	English	1-800-735-2922
TTY/VCO/HCO	Spanish	1-800-855-3000
From or to	English &	1-800-854-7784
Speech-to- Speech	Spanish	

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on. The Commission will not, however, accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level or rates, pending rate applications and sources of fuel or power."

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(Continued)

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President

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Resolution No.

Advice Letter No. 454-E-A Decision No. 22-08-037

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Cancelling Revised Cal. P.U.C. Sheet No. 2557-E

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<u>Rule No. 5</u> SPECIAL INFORMATION REQUIRED ON FORMS

- B. Customer's Bills (Continued)
 - 4. The schedule or code number of the rate under which service is billed.
- C. Discontinuance of Service Notice.

The following statements will be printed on each discontinuance of service notice:

"If past due bills are unpaid after the expiration date of a discontinuance of service notice, a deposit may be required and service may be discontinued unless there is an existing deposit adequate to cover service rendered. Domestic service will not be discontinued for nonpayment of bill for other classes of service. Normally service may not be discontinued for nonpayment of a bill to correct previously billed incorrect charges for a period in excess of the preceding three months."

"If you are unable to pay the amount shown on this notice, please contact Bear Valley Electric Service, Inc. company's office to discuss payment arrangements."

"When the customer and the Company fail to agree on a bill and payment is not made, to avoid discontinuance of service the customer must, in accordance with the notice printed on the bill, deposit the amount of the bill with the California Public Utilities Commission, Consumer Affairs Branch, 505 Van Ness Avenue, Room 2003 San Francisco, CA 94102, which will review the basis of the billed amount and disburse the deposit in accordance with its findings. Subsequent unpaid bills, if disputed, must be handled in the same manner to preclude discontinuance for nonpayment."

"If a residential customer alleges that he is unable to pay and that, upon request to the Company, lawful payment arrangements have not been extended to him, he should write to the California Public Utilities Commission, Consumer Affairs Branch, at the address shown above, to make an informal complaint. If it is the customer's responsibility to timely inform the Commission to avoid discontinuance of service".

"If a Company representative makes a field call for the purpose of discontinuing service for nonpayment and, in lieu of disconnection, the customer makes acceptable payment or payment arrangements, a collection charge may be required."

(Continued)

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Cancelling Revised Cal. P.U.C. Sheet No. 2558-E

Page 3

Rule No. 5 SPECIAL INFORMATION REQUIRED ON FORMS

- C. Discontinuance of Service Notice (Continued)
 - "After discontinuance and prior to restoration of service, the customer must pay the full amount past due and may be required to pay a reconnection charge and a deposit adequate to reestablish credit."
 - "A more complete statement of termination policy, including a statement of the customer's rights and remedies, may be obtained upon request from the Company. The full text of the Company's Rules is available for inspection at the Company's office."

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42020 GARSTIN DR. – P.O. BOX 1547 BIG BEAR LAKE, CALIFORNIA 92315 Revised Cal. P.U.C. Sheet No. 3239-E* Cancelling Revised Cal. P.U.C. Sheet No. 608-E

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Rule No. 6 ESTABLISHMENT AND RE-ESTABLISHMENT OF CREDIT

- A. Establishment of Credit Other Than Domestic Service.

 Before receiving such service, each applicant will be required to establish credit, to the satisfaction of the Company, as follows:
 - 1. By owning a substantial equity in the premises to be served; or
 - 2. By making a cash deposit to secure payment of bills as prescribed in Rule No. 7; or
 - 3. By furnishing a qualified guarantor to secure payment of bills for electric service; or
 - 4. By having been a customer of the Company for a similar type of service within the last two years and, during the last twelve consecutive months of that prior service, by having had not more than two past due bills as prescribed in Rule No. 11, provided that the periodic bill for such previous service was equal to at least 50% of that estimated for the new service, and, provided further, that the credit of applicant is unimpaired in the opinion of the Company; or
 - 5. By otherwise establishing credit.
- B. Re-Establishment of Credit –All Classes of Service (Other Than Domestic Services)
 - An applicant who previously has been a customer of the Company and whose electric service has
 been discontinued by the Company during that last twelve months of that prior service because of
 nonpayment bills, may be required to re-establish credit by depositing the amount prescribed in Rule
 No. 7 for that purpose, and by paying electric bills regularly due; except, an applicant for domestic
 service will not be denied service for failure to pay such bills for other classes of service
 - 2. A customer who fails to pay bills before they become past due as prescribed in Rule No. 11, and who further fails to pay such bills within 15 days after presentation of a discontinuance of domestic service notice of within 5 days after presentation of a discontinuance of nondomestic service notice of nonpayment of bills, may be required to pay said bills and re-establish his credit by depositing the amount prescribed in Rule No.7; except, a Small Business Customer, as defined in Rule 1, may not be required to re-establish credit if such bills are for retroactive charges resulting from a meter error or billing error as prescribed in Rules 17.3 and 17.4. In addition, a customer who has been identified as a Small Business Customer, as defined in Rule 1, will receive a warning letter after the first late payment during any 12-month period informing the customer that a deposit to re-establish credit may be required if another late payment occurs within the same 12-month period. This rule will apply regardless of whether or not service has been discontinued for such nonpayment.
 - 3. A customer using other than domestic service may be required to re-establish his credit in accordance with Rule No. 6 in case the conditions of service or basis on which credit was originally established have, in the opinion of the Company, materially changed.

(Continued)

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Page 1

<u>Rule No. 7</u> DEPOSITS

A. Amount of Deposit (Other than Domestic Service).

The amount of deposit required to establish or re-establish credit for customers other than domestic service, as defined in Rule 1, is twice the estimated maximum monthly bill as estimated by BVES, but in no case may the amount of deposit be less than \$25.00.

B. Return of Deposit.

- When an application for electric service has been canceled prior to the establishment of
 electric service, the deposit will be applied to any charges applicable in accordance with
 the tariff schedules and the excess portion of the deposit will be returned, and the
 applicant will be advised.
- 2. When the customer's credit may be otherwise established in accordance with Rule No. 6, BVES may refund the deposit either upon the customer's request for return of the deposit or upon review by BVES.
- 3. Upon discontinuance of electric service, BVES will refund the customer's deposit or the balance in excess of unpaid bills for service.
- 4. After the customer has paid bills for electric service without becoming past due, as prescribed in Rule No. 11, for twelve months, BVES will refund the deposit by applying it to the customer's account or by draft, provided that the customer's credit would, thereafter, be otherwise established under Rule No. 6.
- 5. Deposits cannot be used to offset past due bills to avoid or delay discontinuance of service.

C. Interest on Deposits.

- 1. Interest on deposits will be paid by BVES at the rate of 1/12 of the interest rate on Commercial Paper (prime, 3 months), published the prior month in the Federal Reserve Statistical Release, H.15. Should publication of the interest rate on Commercial Paper (prime, 3 months) be discontinued, interest will so accrue at the rate of 1/12 of the interest rate on Commercial Paper, which most closely approximates the discontinued rate, and which is published the prior month in the Federal Reserve Statistical Release, G.13, or its successor publication. Applicable interest commences on the date the deposit is received and earned interest will be paid at the time the deposit is applied to the customer's account or refunded.
- No interest will be paid for periods covered by bills paid after becoming past due. No interest
 will be paid if service is temporarily or permanently discontinued for nonpayment of bills. No
 interest will be paid if a deposit is held less than full month increments.

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<u>Schedule SSC</u> <u>SPECIAL SERVICE CHARGES</u> Page 1

APPLICABILITY

Applicable to all customers as defined in the corresponding BVES Rules.

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TERRITORY

Big Bear Lake and vicinity, San Bernardino County.

RATES

	During Regular	During Non-	
	Business Hours	Business Hours	
SERVICE ESTABLISHMENT AND RECONNECTIONS CHARGES			
(applicable to nonresidential services only)			(T)
Regular (>24 hours advance notice)/Turn-on at panel	\$15.00	N/A	()
Expedited (<24 hours advance notice)/ Turn-on at panel	\$30.00	\$100.00	
Reconnection at pole	\$110.00	\$110.00	
TURN-OFF NOTICE (BY DOOR HANGER) CHARGE			
Per Notice	\$15.00	N/A	
TEMPORARY SERVICE CONNECTION CHARGE (See Rule No. 13)			
Per Connection	\$75.00	N/A	
CLEAN AND SHOW CHARGE (see Spec Cond #4)			
Regular (>24 hours advance notice)/Turn-on at panel	\$25.00	N/A	
Regular (<24 hours advance notice)/Turn-on at panel	\$40.00	N/A	
Expedited (same day or after hours)/Turn-on at panel	\$110.00	\$110.00	
RETURN CHECK CHARGE			
Each check returned	\$10.00	N/A	
		,	(C)

LATE PAYMENT CHARGE (all accounts except CARE)

If unpaid more than 45 days after each date a bill is rendered, 1% times unpaid balance. (see Spec Cond #5)

SPECIAL CONDITIONS

- 1. The applicable special charges provided for herein are in addition to the charges calculated in accordance with any applicable rate schedule. At the sole discretion of the utility, the collection of the special charges under this schedule may be waived.
- 2. The non-business hours (weekends, posted holidays, after 4:30 pm Monday thru Friday in the winter and after 3:30 pm Monday through Friday during the summer) rate is to be applied whenever the customer requests that electric service be turned on or reconnected outside regular business hours and within four hours after the request is received.

(Continued)

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Advice Letter No. 454-E-A

Decision No. 22-08-037

Revised Cal. P.U.C. Sheet No. 3242-E*
Cancelling Revised Cal. P.U.C. Sheet No. 3225-E

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Advice Letter No. 454-E-A Paul Marconi
Decision No. 22-08-037 President

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Revised Cal. P.U.C. Sheet No. 3345-E* Cancelling Revised Cal. P.U.C. Sheet No. 950-E

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<u>Rule No. 3</u> <u>APPLICATION FOR SERVICE</u>

A. Application

An application for service is required. Each application for service may be required to sign an application on a form provided by the utility. However, at the option of the utility, a verbal request for service may be accepted. The application forms may vary depending upon the type of service requested by the applicant. Applicant desiring special rates and/or services may be required to complete additional forms and/or contracts in accordance with the utility's applicable tariffs.

The application is merely a request for service and it does not bind the utility to serve except under its filed tariffs and under reasonable conditions, nor does it bind the applicant to take service for a longer period than the minimum requirements of the utility's tariffs. These tariffs constitute the terms and conditions of the agreement between the utility and the customer for service rendered, unless otherwise agreed to in writing.

B. <u>Information Required on Application</u>

In addition to the information the utility may require from applicants in order to establish credit in accordance with Rule No. 6, all applicants shall provide such other information as the utility may reasonably require for service. This information includes, but is not limited to, the legal name of the applicant(s), the name of the applicant's spouse or other adults residing at the premises, the service address, billing address, date service is wanted, whether water service has previously been supplied to the premises, whether applicant is the owner, agent or tenant of the premises, and the rate schedule desired (if optional schedules are available). In addition, the applicant may be required to provide information necessary to the design, installation, maintenance and operation of the utility's facilities, including the proposed end use(s), the connected load, the number of residential dwelling units/spaces, the size or character of the appliances or apparatus to be installed, and other information required by the utility's applicable tariffs.

C. Changes in Load or Operation

It is the customer's responsibility to notify the utility in writing within 15 days if the customer makes any change in the connected load, in the number of residential dwelling units/spaces, or in the size or character of the appliances or apparatus. Such change(s) may require a new application for service and/or a change in the utility's service facilities and may result in the customer being transferred to a different tariff schedule.

(Continued)

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Paul Marconi
President

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Advice Letter No. 454-E-A
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<u>Rule No. 3</u> APPLICATION FOR SERVICE

D. <u>Joint and Several Liability for Service/Beneficial Use</u>

Where two or more applicants join in one application or contract for utility service, they shall be jointly and severally liable under the terms of the application/contract and shall be billed by means of a single periodic bill mailed to the "customer" designated to receive the bill.

Whether or not the utility obtained a joint application or contract for residential service, where there is evidence that an adult(s) other than the applicant resided at the premises and benefited from the utility service, the other adult(s) and the applicant shall be jointly and severally liable for service rendered while such other adults resided at the premises.

E. False or Inaccurate Information

The utility may refuse to provide service or may discontinue or disconnect service and/or may rebill the account when there is evidence that:

- 1. The information provided to the utility on the application is false, incomplete, or inaccurate; or (T)
- 2. The applicant has applied for service under a fictitious name or under the name of another to avoid payment of any utility bill or that the applicant has requested service in his/her legal name to assist another in avoiding payment of any utility bill; or,
- 3. The applicant and/or other adults residing with the applicant have received the benefit of service without paying for it and are attempting to change the name on the account to avoid payment of any utility bill.

In the event of a rebill, the utility shall provide the customer with the reason for such rebill.

(L)

(Continued)

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<u>Rule No. 3</u> APPLICATION FOR SERVICE

F. Refusal to Provide Service

(L) (N)

- 1. In order to trigger an investigation that would require the residential customer to verify that they were not previously benefiting from the utility service, the utility must identify any of the following: address returned from Experian Identity Validation tool, matching telephone number; landlord or homeowner confirms that the occupant is not new or has been residing at the address; the account is transferred to the name of a spouse or roommate; the account is transferred to someone with the same email address as the previous customer; or the account is transferred to someone with the same banking information as the previous customer.
- 2. If the utility determines that the residential customer benefited from the previous service, the utility must provide the customer with 30 days to submit additional evidence to dispute the determination.
- 3. After the residential customer submits any additional documentation, the utility shall within 30 days provide both verbal and written notice to the customers of the outcome and what documentation was used in making the determination.
- 4. The utility shall document all reasonable efforts to contact the residential customer either by telephone or in writing.
- 5. The utility must provide verbal and written notification on the outcome of the residential benefit of service investigation which must include the contact information for the Commission's Consumer Affairs Branch and any internal appeal process that may be available to dispute the determination.
- 6. No residential customer who was under the age of 18 shall be required to absorb a benefit of service charge.

(N)

If the utility refuses to provide or discontinues service for any of the reasons stated in this rule, the utility shall incur no liability whatsoever to the applicant or to any other person. The utility shall provide the applicant with the reason for such refusal or discontinuance.

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Form No. 2 CUSTOMER'S DEPOSIT RECEIPT

DEPOSIT	RECEIPT / SO	UTHERN CALIFORNIA WATER COMPANY	Nº 29001
SERVICE ADD	Last Name First) RESS	SERVICE No.	ST. OFC. BOOK FOLIO CUST.
	1	e applied to unpaid balances where service has been discontinued by	
· tinu	This deposit, less the th, upon discontinue ous and all bills for numission of the State	e amount of any unpaid bills for service, will be refunded, together witness of service, or after the deposit has been held for 12 consecutive such service have been paid in accordance with the Rules and Regula	th any interest due, at 7/12 per cent per months, provided service has been con- tions as approved by the Public Utilities
· tinu	This deposit, less the th, upon discontinue ous and all bills for numission of the State	e amount of any unpaid bills for service, will be refunded, together with the deposit has been held for 12 consecutive such service have been paid in accordance with the Rules and Regula of California.	th any interest due, at 7/12 per cent per months, provided service has been contions as approved by the Public Utilities y bill.
· tinu	This deposit, less the th, upon discontinue ous and all bills for numission of the State	e amount of any unpaid bills for service, will be refunded, together with ince of service, or after the deposit has been held for 12 consecutive such service have been paid in accordance with the Rules and Regula of California. e refunded by applying the amount deposited to the customer's utilit	th any interest due, at 7/12 per cent per months, provided service has been contions as approved by the Public Utilities / bill.

42020 GARSTIN DR. – P.O. BOX 1547 BIG BEAR LAKE, CALIFORNIA 92315 Revised Cal. P.U.C. Sheet No. Canceled Cancelling Revised Cal. P.U.C. Sheet No. 1878-E*

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<u>Rule No. 6</u> ESTABLISHMENT AND RE-ESTABLISHMENT OF CREDIT

- B. Re-establishment of Credit All Classes of Service (Other Than Domestic Services). (Continued)
 - A customer who fails to pay bills before they become past due as prescribed in Rule No. 11, and who further fails to pay such bills within 15 days after presentation of a discontinuance of domestic service notice of within 5 days after presentation of a discontinuance of nondomestic service notice of nonpayment of bills, may be required for pay said bills and re-establish his credit; except, a Small Business Customer, as defined in Rule 1, may not be required to re-establish credit if such error as prescribed in Rules 17.3 and 17.4. In addition, a customer who has been identified as a Small Business Customer, as defined in Rule 1, will receive a warning letter after the first late payment during any 12-month period informing the customer that re-establishing credit may be required if another late payment occurs within the same 12-month period. This rule will apply regardless of whether or not service has been discontinued for such nonpayment.
 - 3. A customer using other than domestic service may be required to re-establish his credit in accordance with Rule No. 6 in case the conditions of service or basis on which credit was originally established have, in the opinion of the Company, materially changed

GOLDEN STATE WATER COMPANY

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