



ADVICE LETTER SUMMARY

ENERGY UTILITY



MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No.: Bear Valley Electric Service, Inc (913-E)

Utility type:

☒ ELC ☐ GAS ☐ WATER
☐ PLC ☐ HEAT

Contact Person:

Phone #: (909) 394-3600 x497

E-mail: RegulatoryAffairs@bvesinc.com

E-mail Disposition Notice to: RegulatoryAffairs@bvesinc.com

EXPLANATION OF UTILITY TYPE

ELC = Electric GAS = Gas WATER = Water
PLC = Pipeline HEAT = Heat

(Date Submitted / Received Stamp by CPUC)

Advice Letter (AL) #: 532-E

Tier Designation: 1

Subject of AL: Modify Disconnection and Reconnection Rules pursuant to D.25-06-012, Ordering Paragraph Nos. 1 and 3

Keywords (choose from CPUC listing): Compliance, Tariffs

AL Type: ☐ Monthly ☐ Quarterly ☐ Annual ☒ One-Time ☐ Other:

If AL submitted in compliance with a Commission order, indicate relevant Decision/Resolution #: Decision No. 22-08-037

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL: No

Summarize differences between the AL and the prior withdrawn or rejected AL:

Confidential treatment requested? ☐ Yes ☒ No

If yes, specification of confidential information:

Confidential information will be made available to appropriate parties who execute a nondisclosure agreement. Name and contact information to request nondisclosure agreement/ access to confidential information:

Resolution required? ☐ Yes ☒ No

Requested effective date: 12/17/25

No. of tariff sheets: 1

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: Rule 5, Table of Contents pg. 2

Service affected and changes proposed¹: See Advice Letter

Pending advice letters that revise the same tariff sheets: N/A

¹Discuss in AL if more space is needed.

Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this submittal, unless otherwise authorized by the Commission, and shall be sent to:

CPUC, Energy Division
Attention: Tariff Unit
505 Van Ness Avenue
San Francisco, CA 94102
Email: EDTariffUnit@cpuc.ca.gov

Name:
Title: Regulatory Affairs Dept
Utility Name: Bear Valley Electric Service, Inc
Address: PO Box 1547
City: San Dimas State: California
Telephone (xxx) xxx-xxxx: (909) 394-3600
Facsimile (xxx) xxx-xxxx:
Email: RegulatoryAffairs@bvesinc.com;

Name: Alicia Menchaca
Title: Regulatory Affairs
Utility Name: Bear Valley Electric Service, Inc
Address: PO Box 9016
City: San Dimas State: California
Telephone (xxx) xxx-xxxx: (909) 394-3600 x497
Facsimile (xxx) xxx-xxxx:
Email: RegulatoryAffairs@bvesinc.com,

Clear Form



Bear Valley Electric Service, Inc.
P.O. Box 9028
San Dimas, CA 91773-9028
A Subsidiary of American States Water Company

December 17, 2025

Advice Letter No. 532-E

(U 913 E)

California Public Utilities Commission

Bear Valley Electric Service, Inc. ("BVES") hereby transmits for filing the following:

SUBJECT: Decision No. 25-06-012, Ordering Paragraph Nos. 1 and 3 Compliance

PURPOSE

Pursuant to Decision No. ("D.") 25-06-012, dated June 12, 2025, and in compliance with Ordering Paragraphs Nos. ("OPs") 1 and 3, BVES hereby submits this Advice Letter to implement the required actions, as ordered below.

1. Within six months of the issuance of this decision, Pacific Gas and Electric Company, San Diego Gas & Electric Company, Southern California Edison Company, Southern California Gas Company, Liberty Utilities, Southwest Gas Company, Bear Valley Electric Service, PacifiCorp, Alpine Natural Gas Operating Company, and West Coast Gas Company, Inc. must offer the following reconnection options to customers whose service has been terminated:

(a) For first time disconnected customers, the utility must offer to restore service with no conditions other than participation in a payment plan

(b) For the three months immediately following that first reconnection, if the customer is disconnected again for failure to pay under their payment plan, the utility must reconnect that customer and allow the customer to maintain their payment plan, provided that the customer pays the balance accrued during the plan period or an amount agreed upon by the utility and the customer.

3. Within six months of the issuance of this decision, Whenever Pacific Gas and Electric Company, San Diego Gas & Electric Company, Southern California Edison Company, Southern California Gas Company, Liberty Utilities, Southwest Gas Company, Bear Valley Electric Service, PacifiCorp, Alpine Natural Gas Operating Company, or West Coast Gas Company, Inc. (collectively Energy Utilities), inform a disconnected customer that their service will be reconnected, that utility must also inform the customer that the law requires service to be restored within a certain amount of time, unless safety or weather issues makes that impossible. Upon the customer's request, the utility must provide information on how to submit a complaint in the format of the customer's choice (e.g., via phone, email, or text message), provided the utility currently uses that method to communicate with customer.

According to the D.25-06-012, the utility must inform its customers that the law obligates the utility to restore service within a certain amount of time¹, unless safety or weather issues make that not possible.

TARIFF SHEET

BVES updates its **Rule No. 5**, Special Information Required on Forms, to reflect the following modification to Rule No. 5, Section C in compliance with D.25-06-012, OP 1 and 3:

The following statements will be printed on each discontinuance of service notice:

"If you are unable to pay the past due balance, you may qualify for a payment plan."

"We also offer low-income assistance through the California Alternative Rates for Energy (CARE) and CARE Plus programs for eligible low-income customers. For more information or to check your eligibility, please contact the Customer Service Center at (800) 808-2837."

"Upon receiving the past due payment or agreement to a payment plan, services will be reconnected within 24 hours with the exception of situations relating to safety or extreme weather conditions."

"A customer who questions the accuracy of a utility bill must deposit the disputed amount with the Commission to prevent discontinuance of service. If you dispute your ORIGINAL BILL within five days after receiving it and were not satisfied with the Company's explanation, you must deposit the entire amount of the disputed bill with the California Public Utilities Commission, Consumer Affairs Branch, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, (800) 649-7570 within 15 days from the mailed date on this notice if residential or 7 days if commercial. Written complaints must be complete and clear in describing the dispute with the utility, and include copies of any relevant documents. The Commission will review the basis of the disputed bill and make disbursement in accordance with its finding."

COMPLIANCE

This advice letter is in full compliance with OPs 1 and 3 of D.25-06-012. This Advice Letter has no impact on rates.

TIER DESIGNATION

This advice letter is submitted with a Tier 1 designation.

EFFECTIVE DATE

BVES respectfully requests this advice letter become effective December 17, 2025.

¹ D.25-06-012, p. 21 "The utility should determine whether the customer requires a remote or field reconnection and give the customer the timeline relevant to them.

NOTICE AND PROTESTS

A protest is a document objecting to the granting in whole or in part of the authority sought in this advice letter. A response is a document that does not object to the authority sought, but nevertheless presents information that the party tendering the response believes would be useful to the Commission in acting on the request.

A protest must be mailed within 20 days of the date the Commission accepts the advice letter for submission. The Calendar is available on the Commission's website at www.cpuc.ca.gov.

A protest must state the facts constituting the grounds for the protest, the effect that approval of the advice letter might have on the protestant, and the reasons the protestant believes the advice letter, or a part of it, is not justified. If the protest requests an evidentiary hearing, the protest must state the facts the protestant would present at an evidentiary hearing to support its request for whole or partial denial of the advice letter.

The utility must respond to a protest within five days.

All protests and responses should be sent to:

California Public Utilities Commission, Energy Division
505 Van Ness Avenue
San Francisco, California 94102
E-mail: EDTariffUnit@cpuc.ca.gov

The protest or correspondence should also be sent via U.S. mail and/or electronically, if possible, to BVES at the addresses shown below on the same date it is delivered to the Commission.

Bear Valley Electric Service, Inc.
Regulatory Affairs
E-mail: RegulatoryAffairs@bvesinc.com

If you have not received a reply to your protest within 10 business days, please contact Alicia Menchaca at (909) 630-5555.

Correspondence:

Any correspondence regarding this compliance filing should be sent by regular mail or e-mail to the attention of:

Regulatory Affairs
Bear Valley Electric Service, Inc.
630 East Foothill Blvd.

San Dimas, California 91773

Email: RegulatoryAffairs@bvesinc.com

The protest shall set forth the grounds upon which it is based and shall be submitted expeditiously. There is no restriction on who may file a protest.

Sincerely,

/s/ Alicia Menchaca

Alicia Menchaca

Rate Analyst, Regulatory Affairs

Bear Valley Electric Service, Inc.

cc: Cheryl Cox, Energy Division
Michael Campbell, California Public Advocates Office
Tamera Godfrey, California Public Advocates Office
Mina Botros, California Public Advocates Office
BVES General Order 96-B Service List

| Cal P.U.C. Sheet No. | Title of Sheet | Cancelling Cal P.U.C. Sheet No. |
|---------------------------------|--|--|
| | Table of Contents Sheet 2 | 3544-E |
| 3744-E | Rule No. 5 SPECIAL INFORMATION REQUIRED ON FORMS Sheet 2 | 3237-E* |
| Cancelled | Rule No. 5 SPECIAL INFORMATION REQUIRED ON FORMS Sheet 3 | 3238-E* |

Table of Contents

| <u>Subject Matter of Sheet</u> | Sheet No. | |
|---|--|-----|
| Contracts and Deviations | 888-E | |
| Rules: | | |
| No. 1 - Definitions | 1114-E, 1115-E, 1116-E, 1117-E, 1118-E, 1119-E, 1120-E, 1121-E, 1122-E, 1123-E, 1124-E, 1125-E, 1126-E, 1127-E, 1877-E, 1129-E, 1130-E | |
| No. 2 - Description of Service | 594-E, 595-E, 596-E, 597-E, 598-E, 599-E, 600-E, 3024-E, 3537-E, 3026-E, 3027-E, 3028-E, 3029-E | |
| No. 3 - Application for Service | 3345-E*, 3346-E*, 3347-E* | |
| No. 4 - Contracts | 604-E | |
| No. 5 - Special Information Required on Forms | 3236-E, 3744-E | (T) |
| No. 6 - Establishment and Re-establishment of Credit | 3239-E | |
| No. 7 - Deposits | 3240-E | |
| No. 8 - Notices | 611-E | |
| No. 9 - Rendering and Payment of Bills | 3317-E* | |
| No. 10 - Disputed Bills | 3309-E*, 3310-E* | |
| No. 11 - Discontinuance and Restoration of Service | 3226-E, 3227-E, 3228-E, 3229-E, 3230-E, 3231-E, 3232-E | |
| No. 12 - Rates and Optional Rates | 3311-E*, 3312-E* | |
| No. 13 - Temporary Service | 614-E, 615-E | |
| No. 14 - Shortage of Supply and Interruption of Delivery | 616-E | |
| No. 15 - Distribution Line Extensions | 2934-E, 2935-E, 2936-E, 2937-E, 2938-E, 2939-E, 2940-E, 2941-E, 2942-E, 2943-E, 2944-E, 2945-E, 2946-E, 2947-E, 2948-E, 2949-E | |
| No. 16 - Service Extensions | 2950-E, 2951-E, 2952-E, 3313-E*, 2954-E, 2955-E, 2956-E, 2957-E, 2958-E, 2959-E, 2960-E, 2961-E, 2962-E, 2963-E, 2964-E, 2965-E, 2966-E, 2967-E | |
| No. 17 - Adjustment of Bills and Meter Tests | 1916-E*, 3314-E* | |
| No. 18 - Supply to Separate Premises and Use by Others | 640-E, 641-E, 642-E | |
| No. 20 - Replacement of Overhead with Underground Electric Facilities | 3380-E, 3381-E, 3382-E, 3383-E, 3384-E, 3385-E | |
| No. 21 - Generating Facility Interconnections | 1310-E, 1311-E, 1312-E, 1313-E, 1314-E, 1315-E, 1316-E, 1317-E, 1318-E, 1319-E, 1320-E, 1321-E, 1322-E, 1323-E, 1324-E, 1325-E, 1326-E, 1327-E, 1328-E, 1329-E, 1330-E, 1331-E, 1332-E, 1333-E, 1334-E, 1335-E, 1336-E, 1337-E, 1338-E, 1339-E, 1340-E, 1341-E, 1342-E, 1343-E, 1344-E, 1345-E, 1346-E, 1347-E, 1348-E, 1349-E, 1350-E, 1351-E, 1352-E, 1353-E, 1354-E, 1355-E, 1356-E | |
| No. 22 - Military Family Relief Program | 1470-E*, 1471-E*, 1472-E* | |
| No. 23 - Mobilehome Park Conversion Program | 2819-E*, 2820-E*, 2821-E*, 2822-E*, 2823-E*, 2824-E*, 2825-E*, 2826-E* | |
| No. 24 - Electric Vehicle Infrastructure | 3315-E*, 3136-E, 3137-E, 3138-E, 3139-E, 3316-E*, 3141-E, 3142-E, 3143-E, 3144-E, 3145-E, 3146-E, 3147-E, 3148-E, 3149-E, 3150-E | |

(Continued)

Advice Letter No. 532-E
Decision No. 25-06-012

Issued By
Paul Marconi
President

Date Filed December 17, 2025
Effective December 17, 2025
Resolution No. _____

Rule No. 5
SPECIAL INFORMATION REQUIRED ON FORMS

B. Customer's Bills (Continued)

4. The schedule or code number of the rate under which service is billed.

C. Discontinuance of Service Notice.

The following statements will be printed on each discontinuance of service notice:

(C)

"If you are unable to pay the past due balance, you may qualify for a payment plan."

"We also offer low-income assistance through the California Alternative Rates for Energy (CARE) and CARE Plus programs for eligible low-income customers. For more information or to check your eligibility, please contact the Customer Service Center at (800) 808-2837."

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(C)

(Continued)

Advice Letter No. 532-E
Decision No. 25-06-012

Issued By
Paul Marconi
President

Date Filed December 17, 2025
Effective December 17, 2025
Resolution No. _____

BEAR VALLEY ELECTRIC SERVICE, INC. (U 913 E)
42020 GARSTIN DR. - P.O. BOX 1547
BIG BEAR LAKE, CALIFORNIA 92315

Revised Cal. P.U.C. Sheet No. Cancelled
Cancelling Revised Cal. P.U.C. Sheet No. 3238-E*

Page 3

Rule No. 5
SPECIAL INFORMATION REQUIRED ON FORMS

C. Discontinuance of Service Notice (Continued)

(C)

Advice Letter No. 532-E
Decision No. 25-06-012

Issued By
Paul Marconi
President

Date Filed December 17, 2025
Effective December 17, 2025
Resolution No. _____

BEAR VALLEY ELECTRIC SERVICE, INC.

G.O. 96-B

SERVICE LIST

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EMAIL ONLY

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BIG BEAR LAKE, CA 92315

CITY ATTORNEY
CITY OF BIG BEAR LAKE
39707 BIG BEAR BLVD.
P.O. BOX 10000
BIG BEAR LAKE, CA 92315

COUNTY CLERK
COUNTY OF SAN BERNARDINO
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SAN BERNARDINO, CA 92415-0140

COUNTY COUNSEL
COUNTY OF SAN BERNARDINO
385 N. ARROWHEAD AVENUE - 2ND FLOOR
SAN BERNARDINO, CA 92415-0140

ASST ATTORNEY GENERAL
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