

# 2024 Fact Sheet



## CUSTOMER SERVICE



**24,706**

Customer Meters

**1,638**

CARE Customers



**23,218**

Residential Customers



**162**

Medical Baseline Customers



**1,488**

Commercial Customers

**684**

AFN Customers



**573**

NEM + DGS Customers  
(Residential + Commercial)



**2**

Commercial EV  
Chargers



**11**

Residential EV  
Customers



**32** SQ. MI.

Service Territory



**50**

Employees



**8,881**

Poles

**8,589**

Wood Poles

**292**

Steel + Composite Poles

**8,048**

Poles + Communications

**2,332**

Poles + Transformers

**13**

Substations –  
Combined capacity  
of 105.29 MVA

OPERATING VOLTAGES  
CIRCUIT MILES

**34** kV

31.1 Total  
2.15 Underground  
11.5 Overhead Bare  
17.4 Overhead Covered

**4** kV

235.1 Total  
53.17 Underground  
145.77 Overhead Bare  
36.2 Overhead Covered

**114.5**

SAIDI (2023)

**1.9**

SAIFI (2023)

PSPS EVENTS

**0** Invoked by  
BVES

**0** Customer  
Outage Minutes

ENGINEERING

VEGETATION  
MANAGEMENT



168

Total of trees  
removed in 2024

72

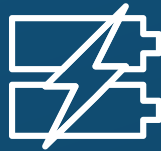
Total of circuit miles  
cleared in 2024

SAFETY



- No employee fatalities in over 20 years
- No employee contact with high voltage in over 10 years
- No ignitions in over 20 years
- No Accident/Injury in last 450 days

ENERGY  
RESOURCES



Annual MWH Delivered  
2023: 138,272 MWH



42.06 MW  
Peak load for 2023  
(MW)



8.4 MW  
Total BVES owned  
generation capacity  
(MW)



6.16 MW  
Total renewable  
sources generation  
capacity (MW) in  
BVES service area



Percent of retail sales that  
meets renewable portfolio  
standards  
2023: 41.25%

At Bear Valley Electric, Inc., we work hard to provide you, our customers, with superior customer service, and dependable power. We do it each and every day, safely and with confidence. We are there for you, day and night, through the summer and the winter. We are your neighbors, your family, and your friends. You can always count on us.