

PRELIMINARY STATEMENTS

KK. Emergency Customer Protection Memorandum Account ("ECPMA")

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Golden State Water Company ("GSWC"), on behalf of its Bear Valley Electric Service ("BVES") establishes the Emergency Customer Protection Memorandum Account ("ECPMA"), which was authorized in the Commission's Decision No. 18-08-004.

1. Purpose

The purpose of the ECPMA is to record incremental costs and bill adjustments associated with providing emergency customer protections after the Governor of the State of California declares a state of emergency, that affects all or part of the BVES customer service territory. The ECPMA shall include, but not limited to, incremental costs and bill adjustments associated with implementing the following emergency customer protections:

a. Waive deposit requirements for affected residential customers seeking to reestablish service for one year and expedite move-in and move-out service requests;

b. Stop estimated energy usage for billing attributed to the time period when the home/unit was unoccupied as result of the emergency;

c. Discontinue billing;

d. Prorate any monthly access charge or minimum charges;

e. Implement payment plan options for residential customers;

f. Suspend disconnection for non-payment and associated fees, waive deposit and late free requirements for residential customers;

g. Support low-income residential customers by: (a) freezing all standard and high-usage reviews for the California Alternate Rates for Energy (CARE) program eligibility in impacted counties until at least the end of the year and potentially longer, as warranted; (b) contact all community outreach contractors, the community based organizations who assist in enrolling hard-to-reach low-income customers into CARE, in impacted counties to help better inform customers of these eligibility changes; (c) partner with the program administrator of the customer funded emergency assistance program for low-income customers and increase the assistance limit amount for the next 12 months for impacted customers; and (e) indicate how the energy savings assistance program can be deployed to assist impacted customers.

2. Applicability

The ECPMA does not have a rate component.

3. Eligibility

Impacted BVES' residential and non-residential customers will be offered emergency customer protection for catastrophic events, within BVES service territory, where the Governor of California has declared a state of emergency.

4. Accounting Procedures

a. A debit entry shall be made to the ECPMA at the end of each month to record incremental costs and billing adjustments related to emergency customer protections when a state of emergency has been declared by the Governor of the State of California.

b. A debit entry equal to interest on the balance in the account at the beginning of the month and half the balance of the above entry (a.), at a rate equal to one-twelfth of the rate on three-month Commercial Paper, as reported in the Federal Reserve Statistical Release, H.15 or its successor.

5. Effective Date

The ECPMA shall have an effective date of October 4, 2018 and shall remain open until directed by the Commission.

6. Disposition

Disposition of amounts recorded in the ECPMA shall be determined in a General Rate Case or other appropriate ratemaking proceeding, as authorized by the Commission.

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