

**BEAR VALLEY ELECTRIC SERVICE, INC.
DATA REQUEST RESPONSE**

Public Advocates Office Data Request

**No. CalAdvocates-BVES-2025WMP-01
Proceeding: 2025 Wildfire Mitigation Plan Updates**

Date of issuance: Thursday, April 11, 2024

Responses due: Tuesday, April 16, 2024

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DATA REQUEST

Question 1

Please provide BVES' current PSPS procedures.

Response:

Please refer to the attached file, "BVES INC 2023 PSPS Procedures."

Question 2

On page 6 of BVES' 2023 PSPS procedures,² BVES states that the Field Operations Supervisor is responsible for monitoring weather advisories.

- a) What weather advisories does the Field Operations Supervisor monitor?
- b) How does the Field Operations Supervisor get the information for the weather advisories (e.g. if from websites, please provide the websites)?

Response:

The Field Operations Supervisor is provided with updated Technosylva Wildfire Analysis (WFA-E) and Fire Potential Index (FPI) maps on a daily basis, which provide current wildfire risk and PSPS risk information based upon weather conditions.

The Field Operations Supervisor is provided with weather forecasts from the BVES contracted local weather service on a weekly basis. These forecasts include wind, lightning, flood, and wildfire risks. The forecasts are also reviewed on a weekly basis in a management meeting in which the Field Operations Supervisor attends. When extreme weather conditions are expected, the BVES weather consultant provides the management team and the Field Operations Supervisor with current updates on weather conditions.

BVES assigns personnel to monitor NFDRS scores during high wind conditions to monitor wildfire risk potential as part of the BVES PSPS procedures. The BVES management team and the Field Operations Supervisor are advised on current NFDRS wildfire risk scores and any wildfire risk changes.

Question 3

Identify the external sources of wind and weather data that BVES uses for situational awareness and operational decision-making.

Response:

BVES distributes to the management team updated Technosylva WFA-E and FPI maps on a daily basis which provide current wildfire risk and PSPS risk information based upon weather conditions.

BVES has on contract a local weather service that provides the BVES management team with local weather forecasts on a weekly basis. These forecasts include wind, lightning, flood, and wildfire risks. When extreme weather conditions are expected, our weather consultant will provide current updates on weather conditions.

BVES assigns personnel to monitor NFDRS scores during high wind conditions to monitor wildfire risk potential as part of the BVES PSPS procedures.

Question 4

a) Does BVES have an automated system to provide warning to customers of an imminent or predicted PSPS?

Response:

BVES does not have an automated system to warn customers of PSPS activities. BVES continues to develop utilizing innovative technology such as Technosylva WFA-E and FPI for PSPS decision-making factors. Based on those findings, BVES will follow its PSPS customer outreach procedures which include updating the BVES website and portal, two-way text messaging, media outreach, and IVR call campaigns.

b) If the answer to part (a) is yes, describe how this system works.

Response:

Not applicable.

c) Where or how does BVES obtain customers' contact information to use for this automated system?

Response:

Not applicable.

d) What steps has BVES taken to ensure that contact information is correct for medical baseline customers?

Response:

BVES does not have an automated customer warning system. Medical baseline customer information is pulled directly from the BVES customer care and billing system (CC&B).

e) What steps has BVES taken to ensure that contact information is correct for non-medical baseline customers?

Response:

BVES does not have an automated customer warning system. Customer information is maintained by customer service representatives on a daily basis. Customer information is pulled directly from the BVES CC&B.

END OF REQUEST

² Available at: <https://www.bvesinc.com/assets/documents/psps/bves-inc-2023-psps-procedures-final-022623-signed.pdf>