

Bill Payment Assistance Programs

BVES has several programs to assist qualified customers with their electric bills. Below you will find details on programs available to the public.

CARE Program - 20% Discount

The CARE program (California Alternate Rates for Energy) provides a 20% discount on monthly electric bills for qualifying households. To be eligible for CARE, total household income must meet the income guidelines.

Energy Savings Assistance

Under Bear Valley's ESA program customers may be eligible to receive:

- An Energy Efficient Refrigerator
- Compact Fluorescent Lighting
- Low-Flow Showerheads
- Faucet Aerators
- Insulation
- Weather-Stripping
- and Caulking

Some measures are available to customers utilizing electric-only space heating.

You can get more information on these programs by calling our customer service representatives at

1-800-808-BVES(2837)



Bill Payment Assistance Programs

Medical Baseline Program For Qualified Medical Needs

More of your household's energy can be billed at the lowest rate if someone in your household has a qualified medical need that requires additional electric use. This program is available for those who require the use of life support equipment and for certain medical conditions. A doctor's certification also will be required.

Military Family Relief Program

This program provides assistance to military families, including 180-day shut off protection for family/dependents military personnel. Extended payment terms also are available to assist military families due to the reduced income from a call to active duty military service.

To apply for these programs call BVES at

1-800-808-BVES(2837).

